

County Administration South 601 N. Ross Street, Santa Ana, CA 92701

(714) 834-2500

WELCOME

Newsletter - January 2020

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,

Hugh Nguyen County Clerk-Recorder

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Mark Your Calendars:

February 12, 2020 - Lincoln's Birthday (office closed)

February 14, 2020 - Extended Valentine's Day Hours

February 17, 2020 - President's Day (office closed)

March 7, 2020 - Passport Day - Old County Courthouse

OC Weddings Mobile App



Don't forget to download the OC Weddings app.

For more information about this app click here.

Extended Valentine's Day Hours Friday, February 14, 2020



Save the date! Change your date!!

Help us break our record of 266 couples married on Valentine's Day!!

ORANGE COUNTY CLERK-RECORDER TO OFFER EXTENDED VALENTINE'S DAY HOURS - LOOKS TO BREAK STANDING RECORD

For those looking to tie the knot on what many consider to be the most romantic day of the year, look no further. This upcoming Valentine's Day, Orange County Clerk-Recorder Hugh Nguyen will be offering extended hours at his offices in Anaheim, Laguna Hills and at the Old County Courthouse in Santa Ana. Instead of its normal closing hours, the department will close at 5:30 pm to issue marriage licenses and perform marriage ceremonies.

This year's extended hours fall on a Friday which increases the potential for the department to break its Valentine's Day record of 266 couples married and 310 licenses issued in a single day back in 2014. The day continues to be one of the busiest days of the year for the department and this year will be no exception. The department is looking to break the five year record and encourages those planning to wed in January or late February to consider tying the knot this Valentine's Day and help make department history. Couples are encouraged to make an appointment due to the expected high demand on this special day. To make an appointment, visit us at OCRecorder.com and use the online appointment system or by downloading the department's OC Weddings mobile app.

"Valentine's Day is always one of the busiest and happiest days of the year for the department, so we try to make it easier for couples," said Clerk-Recorder Hugh Nguyen. "I am eagerly looking forward to breaking our Valentine's Day record and would like to encourage couples to join us and help us make history," he added.

Another reason to join us on this special day, the department has the lowest costs for a marriage license and a marriage ceremony in the State. In Orange County, couples can obtain a public marriage license for \$61 and a confidential marriage license for \$66. A civil marriage ceremony can be performed for an additional \$28.

Please note that the department's Westminster location will only issue marriage licenses and will not perform marriage ceremonies. Our Westminster location will close at 4:30 pm. To save time, marriage license applications can be completed online at OCRecorder.com and on our OC Weddings mobile app prior to visiting our offices. For more detailed information, call our information line at (714) 834-2500.

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12:00 P.M. to 1 P.M. @ Anaheim Branch Office

Anaheim Ducks Wild Wing to Make a Splash During Clerk-Recorder's Valentine's Day Celebration

The Anaheim Ducks official mascot Wild Wing will be making a special appearance at the Orange County Clerk-Recorder Department's North County Branch Office in Anaheim on Valentine's Day during the department's extended hours. Wild Wing will be at the office from 12:00 p.m. to 1:00 p.m. and will be helping Clerk-Recorder Hugh Nguyen welcome couples looking to "tie the knot" on what is considered the most romantic day of the year. The office is located at 222 S. Harbor Blvd, Ste. 110, Anaheim, CA 92805.

"I am thrilled that Wild Wing will be making a special appearance during our extended Valentine's Day hours," Clerk-Recorder Hugh Nguyen said. "I would like to thank the Anaheim Ducks organization for making this possible. It will add a memorable touch to this already special and romantic day."

For the fifth year in a row, Clerk-Recorder Hugh Nguyen will be offering extended hours and is accepting appointments for those who wish to marry on Valentine's Day. The office will be open and offering marriage licenses and ceremonies until 5:30 p.m. Couples are encouraged to make an appointment due to the expected high demand on this special day; however walk-ins are always welcome. To make an appointment, visit us at OCRecorder.com and use the online appointment system or by downloading the department's OC Weddings mobile application.

The Anaheim Ducks are a professional ice hockey team based in Anaheim, California. They compete in the National Hockey League (NHL) as a member of the Pacific Division of the Western Conference.

The Orange County Clerk-Recorder provides a variety of public services, including: recording documents relating to real property transactions; maintaining and issuing copies of birth, death and marriage certificates; issuing marriage licenses and performing civil wedding ceremonies. The department additionally files Fictitious Business Names and Notary Public oaths and bonds. The department also oversees the Orange County Archives.

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CLERK-RECORDER TO HOST 4th ANNUAL PASSPORT DAY AT THE OLD COUNTY COURTHOUSE IN SANTA ANA

Clerk-Recorder Hugh Nguyen invites the public to take advantage of Passport Day in Santa Ana to get their passports now and avoid last minute travel delays. For the fourth year in a row, Clerk-Recorder Hugh Nguyen will be hosting this special day at the Old County Courthouse in Santa Ana. Only applications for new passports will be accepted. This year's opening will be held on Saturday, March 7, 2020 from 9 am to 3 pm.

Only passport services and birth certificates will be available on this day. These annual special openings make the passport process easier for parents, as both parents must be present to obtain passports for children younger than 16 years of age. Passport Day is also geared towards individuals who can't make it to our offices during normal operating hours due to work, school or other time constraints.

"I encourage the public to take advantage of these special openings in order to avoid any delays in their travel plans," Clerk-Recorder Hugh Nguyen said. "With Spring Break on the horizon, we are here to help make the process easier for everyone and look forward to helping busy individuals and families during this year's Passport Day."

Appointments for passport applications are recommended, but not necessary, due to an anticipated increase in demand for services. Walk-ins are welcome. You can make an appointment by calling (714) 834-3136 between the hours of 9 a.m. to 4 p.m. To save time, you can complete or obtain a passport application (Form DS-11) in advance online at: https://eforms.state.gov/Forms/ds11.pdf.

Passports for those age 16 and older cost \$145, made in two separate payments: a check or money order for \$110 made payable to the U.S. Department of State and a separate processing fee of \$35 paid with cash, a credit/debit card or a check or money order payable to the Orange County Clerk-Recorder Department. For those under age 16, the cost is \$115 made in two separate payments: a check or money order for \$80.00 made payable to the U.S. Department of State and a separate processing fee of \$35 paid with cash, a credit/debit card or a check or money order payable to the Orange County Clerk-Recorder Department. As an added convenience, passport photos will be available on the spot for \$10.

For more detailed information on this upcoming Passport Day, please visit us at OCRecorder.com or to make an appointment call (714) 834-3136 between 9 a.m. to 4p.m.

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Staff from our North County branch office in Anaheim ready to serve during January's special Saturday opening.

SATURDAY HOURS PLANNED FOR FEBRUARY 29, 2020

The Clerk-Recorder Department will once again open its doors to the public on February 29, 2020 for its once-a-month Saturday hours. The department's branch offices in Anaheim and Laguna Hills, as well as the Old County Courthouse in Santa Ana, will be open from 10 a.m. to 3 p.m.

Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records. Please note vital and official records are only available at the department's North and South County branch offices.

For more information, please visit us at:

OCRecorder.com

COMMUNITY OUTREACH

During the month of January:



I hosted an informational booth at this years Bride World Expo which was held at the Orange County Fairgrounds. Staff was on hand to answer any questions anyone attending had about the marriage services available to them at our office locations throughout Orange County.



I had staff attend the ceremony marking the beginning of the Vietnamese Ministry of Garden Grove's 2020 Vietnamese Language session. I had staff present them with a certificate of recognition to mark the occasion. I would like to wish them great success in teaching students the Vietnamese language and culture.



I made my first guest appearance of 2020 on AVA TV 57.7 to field calls from the public and update them about our move into the County Administration South building, our upcoming Extended Valentines Day hours and Passport Day 2020.

COMMUNITY OUTREACH

During the month of January:



I had my team join The Yoga Line at their ribbon cutting and grand opening ceremony for their new location in Laguna Beach. We wish them great success while providing athletic and yoga clothing to the residents of Orange County.



I got the opportunity to speak at Magnolia High School to students who are taking Spanish and Vietnamese language classes. I spoke about the Clerk-Recorder Department and its functions and also about my journey towards becoming the first Vietnamese-American County Clerk-Recorder.

I wished the students the very best in their future endeavors and encouraged them to continue to dream big, work hard and never give up.



I joined Pho Lovers 3 at their grand opening ceremony in Huntington Beach. I presented them with a certificate of recognition to mark the special occasion. Congratulations on the opening of your third location. I wish you the best and may your business continue to grow!!

COMMUNITY OUTREACH

During the month of January:



I had the opportunity of joining the community at their celebration of the Lunar New Year. We welcomed the Year of the Rat at various events throughout the county. I also took some time to talk about the services that my department offers and also highlighted our upcoming Extended Valentine's Day hours as well as our Passport Day which will be held on March 7, 2020 in Santa Ana. I wish everyone a happy Lunar New Year!!



I hosted an informational booth at the Brea Bridal Show where staff was on hand to answer any question that visitors had. They also reminded the brides and grooms of the importance of obtaining a marriage license prior to their big day. Staff also highlighted our locations and our upcoming Extended Valentine's Day Hours.



Congratulations to Friar Tux on their Grand Opening and Ribbon Cutting for their Irvine location. I had my team present their management team with a certificate of recognition and wish them great success in helping people look their best for life's important moments.

AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder Employee of the Month



Congratulations! Victoria Grijalva

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque and may dress casual during their month of recognition.

It gives me great pleasure to announce Victoria Grijalva as Employee of the Month for January.

Victoria performs her duties diligently and is a productive member of the department's South County branch office in Laguna Hills. She completes her daily tasks in a timely manner and the quality of her work is admirable. She always offers to help with various tasks besides her daily duties and she completes her assignments with minimal supervision. Victoria is consistent, responsible and a dependable employee. Her eagerness to help the public reflects positively on the office and serves as a great example to her co-workers. These qualities make Victoria a valuable asset to the Clerk-Recorder Department and help promote great customer service at our South County branch office.

Victoria's tireless efforts help the department reach its goal of providing easy access to our services while providing fast and friendly service to every customer.

Please join me in congratulating Victoria on her achievement!

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CUSTOMERS ARE SAYING...

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.



We would like to thank staff for providing memorable, impressive and friendly customer service to these Yelp reviewers. We strive to go above and beyond what customers expect to ensure they leave satisfied and they have a great experience when dealing with a government agency. We are here to serve!



9 friends

17 reviews 8 photos

★ ★ ★ ★ ★ 1/22/2020

Just got back from getting a certified copy of my marriage certificate. What a wonderful visit! Smiling, friendly faces, so helpful with how to get started, as I didn't know the process. Fast, efficient, no attitudes that one can run into when dealing with government officials. Just a nice office and folks running it!

It wasn't crowded, they had more than enough computers available to perform the registration process, I was in and out within 20 minutes.

I was able to snag a parallel parking spot along Promenade, which allows 90 minute parking. So convenient as I didn't anticipate being there very long for my errand. I was right!

Made running my errand a pleasure!















Came in for my newborn daughter's birth certificate and was quite impressed with their brand new facility. But there is more... I was also impressed with their logistics, and most importantly, their exceptional customer service. I honestly have never experiences this of any public governmental facility. They greeted me at the door and helped me out throughout the whole process. Easy in and out and left with a smile. Wow! I can't believe it myself. Thank you!!!!!

JANUARY IN O.C. HISTORY



Downtown La Habra in the 1920's

The newly revamped Orange County Zoo at Irvine Park celebrated its grand

January 3, 1904	reopening.
January 12, 1925	La Habra voted to incorporate as a city. The measure passed, 311 to 146.
January 13, 1847	The Treaty of Cahuenga was signed in what's now North Hollywood, securing American control of California.
January 16, 1825	José Antonio Yorba died. He had owned the Rancho Santiago de Santa Ana, which included the land now occupied by today's cities of Costa Mesa, Newport Beach, Orange, Santa Ana, Tustin and Villa Park.

Historical facts provided by Assistant Archivist Chris Jepsen.

January 20, 1915

The father of Santa Ana, William Henry "Uncle Billy" Spurgeon, died.

Photo: Courtesy of the Orange County Archives

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



One of our staff took this shot of Lake Elsinore during a morning hike.

Visit our webpage at: OCRecorder.com

For more about the Orange County Archives visit:

OCArchives.com

Follow us on social media

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