



County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - August 2026

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Visit us at OCRECORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.

(714) 834 - 2500

NEWS

As families prepared for a new school year, Clerk-Recorder on Wheels was helping make back-to-school season a little easier!

On August 1, Clerk-Recorder Hugh Nguyen was pleased to join his team at the Back-to-School Kick-off Expo in Costa Mesa, where they brought essential Clerk-Recorder services directly to the community.

Instead of making a trip to one of our offices, families were able to access services right at the event, including obtaining vital records such as birth certificates, filing fictitious business names, and requesting official records. We are proud to make government services more convenient and accessible for Orange County residents.

A special thank you to our dedicated staff and interns for their commitment to outstanding public service and for helping connect our community with the resources they need.



NEWS

On August 5, our Clerk-Recorder team had a wonderful evening serving families at the Back-to-School Health Fair in Fullerton!

Through Clerk-Recorder on Wheels, our mobile team provided convenient access to vital records, fictitious business name filings, property document copies, and other Clerk-Recorder services, all in one location.

We are proud to bring essential services directly to the community, saving families valuable time as they prepare for the new school year.

Thank you to everyone who stopped by, and thank you to the Fullerton School District for hosting this event. We wish all students and families a healthy, happy, and successful school year!



NEWS



On August 6, Team Hugh Nguyen had the pleasure of serving the community during the Westminster Police Department's National Night Out!

Our mobile unit, Clerk-Recorder on Wheels, proudly brought County services directly to the community by providing vital records, official record copies, and fictitious business name filings on the spot. Residents were able to conveniently access the services they needed without making a trip to one of our offices. We remain committed to making government services more accessible while delivering exceptional customer service to all Orange County residents.

Thank you to everyone who stopped by to visit our team. We also extend our sincere appreciation to the Westminster Police Department and the City of Westminster for hosting another outstanding National Night Out. A special thank you to everyone who took the time to speak with our interns and share your experiences, helping make their community outreach experience even more meaningful. Finally, thank you to our dedicated Clerk-Recorder staff, whose professionalism, hard work, and commitment to public service made the event a success.

NEWS

This month's Special Saturday Opening was full of excitement and meaningful moments from start to finish!

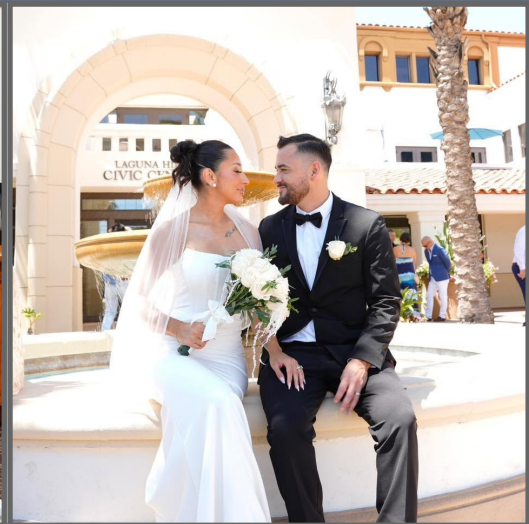
Orange County Clerk-Recorder Hugh Nguyen was pleased to join his team and personally welcome couples, families, and community members taking advantage of our convenient weekend services.

These Special Saturday Openings continue to reflect our commitment to supporting Orange County's working families by providing services outside of the traditional workweek, making life's important tasks a little easier and more accessible.

Our Santa Ana, Anaheim, and Laguna Hills offices were filled with smiling couples celebrating their marriages and families taking advantage of convenient weekend U.S. passport services.

Congratulations to every couple who chose to begin a new chapter with us. We are honored to be part of your milestone moments!

A special thank you to our hardworking and dedicated staff, whose commitment and excellent customer service help ensure every Special Saturday Opening runs smoothly and provides a welcoming experience for everyone who walks through our doors.



NEWS

Clerk-Recorder on Wheels continued bringing convenient County services directly into our communities!

On August 20 in Irvine, Team Hugh Nguyen was proud to partner with the Orangewood Foundation to help youth obtain important documents, including certified copies of birth certificates, right on site. Birth certificates are often needed for school enrollment, obtaining a REAL ID, employment, and many other important purposes.

Our team also shared information about the many services available through the Orange County Clerk-Recorder's Office, including fictitious business name filings, marriage services, U.S. passport services, property records, and more.

A special thank you to our interns who volunteered their time last night to support the event. We appreciate their willingness to serve, learn, and help us provide quality service to the community.

Thank you to the Orangewood Foundation for the partnership and to everyone who stopped by to speak with us. We are always happy to help bring Clerk-Recorder services closer to the communities we serve!



NEWS

On August 27, Team Hugh Nguyen partnered with the Office of Care Coordination at Fullerton Free Church to bring vital records services directly to the community.

Through our Clerk-Recorder on Wheels program, residents were able to conveniently obtain eligible birth, death, and marriage records closer to where they live and learn more about other Clerk-Recorder services.

We are proud to work with our community partners to make important government services more accessible and convenient for Orange County residents.



NEWS



On August 28, our staff and interns had the opportunity to join our Clerk-Recorder on Wheels (CROW) team as we headed into the Garden Grove community at the invitation of Open Bank.

We were glad to bring Clerk-Recorder services closer to local residents while giving our interns hands-on experience in community outreach and public service.

Thank you to Open Bank for inviting us and helping connect our team with the community. We appreciate every opportunity to make County services more accessible and convenient for Orange County residents.

COMMUNITY OUTREACH

During the month of August:



While our Clerk-Recorder on Wheels team was serving families in Costa Mesa, another part of Team Hugh Nguyen was also out in the community at the CalOptima Health Back-to-School Health & Wellness Fair in Orange!

Our outreach team enjoyed connecting with families, sharing information about Clerk-Recorder services, and answering questions about everything from obtaining vital records to applying for new U.S. passports. We are always proud to help make government services more accessible and ensure residents know about the resources available to them.

Thank you to CalOptima Health for hosting this meaningful event and bringing together organizations dedicated to helping students and families prepare for a healthy and successful school year.

With multiple teams serving at events across Orange County on the same day, Team Hugh Nguyen remains committed to meeting residents where they are and delivering excellent public service throughout our communities.



Team Hugh Nguyen was pleased to speak with so many community members at this evening's National Night Out hosted by the Santa Ana Police Department.

Our team enjoyed connecting with residents, answering questions, and sharing information about the many services available through the Orange County Clerk-Recorder, including vital records, property records, marriage services, fictitious business names, and new U.S. passport applications.

Thank you to everyone who stopped by our table, and thank you to the Santa Ana Police Department for organizing another successful community event. We look forward to continuing to serve Orange County by bringing government services and information closer to the people we serve.

OCRecorder.com

COMMUNITY OUTREACH

During the month of August:



Congratulations to Allure Hair & Boutique on their grand opening in Orange!

Recently, Team Hugh Nguyen was excited to join in celebrating this special milestone as Allure Hair & Boutique officially opened its doors to welcome clients.

We're proud to recognize this achievement and look forward to seeing their continued success as they serve the community with exceptional hair care services, personalized expertise, and outstanding customer service!



Congratulations to Baja Fish Tacos on the opening of its new location in Santa Ana!

On August 17, Orange County Clerk-Recorder Hugh Nguyen and Team Hugh Nguyen joined the celebration and presented a Certificate of Recognition to recognize this exciting milestone.

We are proud to recognize local businesses that invest in Orange County and contribute to the communities they serve.

Congratulations to the entire Baja Fish Tacos team, and best wishes for continued success in Santa Ana!

COMMUNITY OUTREACH

During the month of August:



Congratulations to Paul Novak, Owner and President of South Coast Mold, Inc., on being recognized by the U.S. Small Business Administration Orange County / Inland Empire District Office as the 2026 District Small Business Person of the Year!

At a celebration hosted by the Irvine Chamber of Commerce, Team Hugh Nguyen was pleased to present Paul and South Coast Mold with a Certificate of Recognition on behalf of Orange County Clerk-Recorder Hugh Nguyen in honor of this outstanding achievement.

Founded in 1973, South Coast Mold has deep roots in Orange County and continues to grow its Irvine-based operation while proudly manufacturing its products here in the United States. Paul has carried on the legacy started by his father, Peter Novak, while helping strengthen the local manufacturing industry and supporting the next generation of skilled professionals.

Congratulations to Paul, his family and the entire South Coast Mold team on this well-deserved recognition!



Celebrating local excellence!

Team Hugh Nguyen was proud to present a certificate of recognition to La Super Birria in honor of their 9th anniversary. For nearly a decade, they've been a true community gem, serving authentic, flavorful Mexican cuisine and welcoming guests with genuine hospitality.

Cheers to your continued growth and the countless unforgettable meals still to come.

AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder *Employee of the Month*



Congratulations!

Daniel

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition and has their name placed on a recognition plaque.

I am pleased to announce Daniel Reyes as our Employee of the Month for August.

Daniel is a valuable member of our Recorder Operations, and his dedication, teamwork, and exceptional customer service help strengthen our department every day. His ability to deliver outstanding customer service, especially in high-volume situations, consistently stands out. Through every interaction, Daniel ensures customers are informed, supported, and genuinely cared for. He takes time to patiently explain processes with respect and clarity when resolving issues for customers. Additionally, Daniel is reliable in supporting our mail room operations. He readily helps with coverage when needed and offers thoughtful suggestions to improve workflow efficiency. Daniel's great initiative, attention to detail, and communication skills are appreciated by supervisors and colleagues.

Daniel is a fantastic team player and often works during our department's Special Saturday Openings. He always brings a positive attitude and is willing to help our team wherever needed. His professionalism and friendliness ensure visitors are assisted with ease and reassurance.

We are grateful to have Daniel on our team. His commitment to excellence, reliability, and dedication make a lasting impact on our department and the community we serve.

Please join me in congratulating Daniel on this well-deserved recognition!

CUSTOMERS ARE SAYING...

We received the following reviews from Google for our County Administration South office in Santa Ana. Thank you to my staff for going above and beyond for customers.

★★★★★ 4 days ago

Thought it was going to be a pain to get a birth certificate but turns it out it was a bit more easier than expected super nice and helpful staff

★★★★★ 3 days ago

In and out within 5 minutes such amazing efficient service!

★★★★★ 2 weeks ago

I asked them questions online regarding someone taking my property with a Fraudulent deed and they gave me all the answers. It was really good.

We received the following comment for our Old County Courthouse in Santa Ana. Thank you Nellie for your kindness and professionalism to our couples on their special day.

OC CLERK-RECORDER SURVEY	
Your Name: <u>Kimberly</u> Date: <u>07/31/26</u> Phone: _____ What office location did you visit? Anaheim Santa Ana <u>Old Courthouse</u> Laguna Hills 1. Reason for your visit <u>To get married to the love of my life</u> 2. How would you rate our overall service <u>Outstanding</u> Average Needs Improvement Nellie is very kind! Funny! I love her energy 10/10 3. Do you have any additional suggestions? <u>None, she was perfect! wish you a lifetime of happiness!</u> Thank you for your feedback!	OC CLERK-RECORDER SURVEY Your Name: <u>MARIO</u> Date: <u>8/11/26</u> Phone: _____ What office location did you visit? Anaheim Santa Ana Old Courthouse Laguna Hills 1. Reason for your visit <u>MARRIAGE LICENSE</u> 2. How would you rate our overall service <u>Outstanding</u> Average Needs Improvement <u>NELLIE WAS VERY COURTEOUS, PROFESSIONAL, AND HELPFUL. VERY GOOD CUSTOMER SERVICE</u> 3. Do you have any additional suggestions? <u>GIVE HER A RAISE AND PROMOTION. SHE DESERVES IT.</u> Thank you for your feedback!

CUSTOMERS ARE SAYING...

We received the following customer comment card for our Document Examining team in Santa Ana. Thank you Leticia and Anna for your courteous service.

 **OC CLERK-RECORDER SURVEY**

Win-11

Your Name: MILAN

Date: 8/21/26 Phone: [REDACTED]

What office location did you visit?
Anaheim Santa Ana Old Courthouse Laguna Hills

1. Reason for your visit
Registering Grant Deed.

2. How would you rate our overall service
☒ Outstanding ☐ Average ☐ Needs Improvement

Very courteous & nice

3. Do you have any additional suggestions?
Thank you

Thank you for your feedback!

 **County Service Center Survey**

Name: Stephen

Date: 8-20-26

What department did you see today?

☐ Clerk ☐ OC Public Works
☒ Recorder ☐ Treasurer-Tax Collector

How would you rate our customer service?

☒ Excellent ☐ Good ☐ Fair ☐ Poor

CAST A VOTE FOR ANNA AS
EMPLOYEE OF MONTH
VERY HELPFUL, EFFICIENT, +
COURTEOUS!

We received the following comment for one of our Administrative Support staff. Thank you Helen we appreciate your professionalism and efficiency.

Good morning Orange County Clerk Recorder – I'm sending this email to share appreciation for your office's support in becoming a Deputy Commissioner of Marriage for a Day.

After a few punctual email exchanges with Helen, I met her on July 23rd and was deputized without issue. Helen's professionalism and your office's simple application process made it a pleasant experience.

Please share my thanks with your team!

CUSTOMERS ARE SAYING...

We received the following Yelp review for our North County location in Anaheim. Thank you to our North County team for your quick and friendly service.



8/6/26

...

I had to go to the Orange County Clerk recording office to turn in an expired Notary journal. Its located in the big Wells Fargo building on Harbor blvd in Anaheim. I was greeted by a friendly receptionist at the front door and she scheduled me in right away. Less than a 5 min wait and the clerk took care of me quickly. I was in and out in 10 min. Great service!

We received the following customer comment cards and Yelp review for our South County location in Laguna Hills. Great job Robert and April for providing great customer support.

Robert	Robert
	
OC CLERK-RECORDER SURVEY	OC CLERK-RECORDER SURVEY
Your Name: <u>Sara</u>	Your Name: <u>LINDA</u>
Date: <u>08/10/2026</u> Phone: _____	Date: <u>Aug 2026</u> Phone: _____
What office location did you visit? Anaheim Santa Ana Old Courthouse <u>Laguna Hills</u>	What office location did you visit? Anaheim Santa Ana Old Courthouse <u>Laguna Hills</u>
1. Reason for your visit <u>Notary</u>	1. Reason for your visit <u>Renewal Property</u>
2. How would you rate our overall service <u>Outstanding</u> Average Needs Improvement <u>Robert took such great care of me, made things easier when I stressed over issues with my Bond.</u>	2. How would you rate our overall service <u>Outstanding</u> Average Needs Improvement
3. Do you have any additional suggestions? <u>He's a fantastic employee. I'd appreciate if he gets recognized for his hard work!</u>	3. Do you have any additional suggestions? <u>Great staff support</u>
Thank you for your feedback! <u>Thank you Robert!</u>	Thank you for your feedback!

This place is efficient. Great for wedding ceremonies, certificates, and passports. Thank you, April, for helping our application process go smoothly!

AUGUST IN O.C. HISTORY

Orange County Archives



*Spectators watch the start of the Newport-Ensenada Yacht Race from the bluffs of Corona del Mar, circa 1950s.
(Photo courtesy O.C. Archives)*

Aug 2, 1957

Three bandits from La Habra rob a Market Basket supermarket in Fullerton, steal about \$25,000 and shoot and severely wound the manager. They are caught and the money retrieved. The manager would survive his wound.

Aug. 4, 1915

Orange County's most spectacular train wreck happens on the Atchison, Topeka & Santa Fe Railway line near Yorba Station (by today's Orangewood Ave. and Imperial Highway): A runaway oil tank rams into a passenger train resulting in a massive explosion and fire, killing three and injuring 31 more.

Aug. 9, 1969

The Haunted Mansion opens at Disneyland, becoming a "home to 999 happy haunts who have retired there from crypts all over the world."

Aug 23, 1948

The first annual Newport-Ensenada Yacht Race is held.

Aug. 31, 1973

The first International Street Fair is held in Orange. It is based on a similar fair held on the Orange Plaza in 1910. The 2026 Street Fair will be held on the Plaza on September 4 – 6.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT



One of my staff captured this beautiful photo of the Guadalajara Metropolitan Cathedral during a trip to Guadalajara, Mexico. The construction of this historic landmark began 465 years ago.

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the Orange County Archives visit:
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