



County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - July 2026

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Visit us at OCRECORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

**WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

(714) 834 - 2500

NEWS

In celebration of the World Cup, our OC Clerk-Recorder team rocked their favorite jerseys.

Our staff showed off their great teamwork, energy, and unity that drive our department every day and allow us to provide outstanding service to our community.



NEWS

On Saturday, July 18, Clerk-Recorder Hugh Nguyen and his mobile unit, Clerk-Recorder on Wheels, partnered with Unidos South OC for a successful passport event in San Juan Capistrano! We were thrilled by the fantastic turnout and proud to serve 110 community members.

Our team assisted both children and adults with new U.S. passport applications and passport photos. We are happy to make it convenient for families and individuals obtain passport services closer to home with our mobile unit.

A heartfelt thank you to Unidos South OC and everyone who joined us! To learn more about where Clerk-Recorder on Wheels is heading next, please visit OCRecorder.com



OCRecorder.com

NEWS

Thank you to everyone who joined my team on July 25 for our Clerk-Recorder on Wheels passport event in Fullerton. It was a pleasure to help families and individuals apply for new U.S. passports and obtain passport photos closer to home.

I would like to extend my sincere appreciation to our community partners, Asian Americans Advancing Justice Southern California, VACF, WAVE, Fullerton School District Board Members Ruthi Hanchett and Vanesa Estrella, and the Center for Asian Americans in Action for their partnership in making this event possible. I am especially grateful to the Center for Asian Americans in Action for generously sponsoring the processing and passport photo fees, up to \$42, for the first 100 eligible applicants.

I also want to thank my dedicated Clerk-Recorder staff for their outstanding service and everyone who took the time to attend the event. My office remains committed to bringing convenient, accessible government services directly to the communities we serve throughout Orange County.

To learn more about upcoming Clerk-Recorder on Wheels events and the many services my office provides, please visit OCRecorder.com.



NEWS

On July 30, Team Hugh Nguyen was pleased to join Carnival Family Night with the Buena Clinton Youth & Family Center in Garden Grove, bringing Clerk-Recorder on Wheels directly to the community.

Families had the opportunity to learn about and access a variety of Clerk-Recorder services, including vital records, fictitious business name (FBN) filings, property records, and more. Our team was also available to answer questions about new U.S. passports, marriage services, and other programs offered by our department.

National Intern Day is also celebrated on the last Thursday of July, and we want to recognize our outstanding interns who joined us at the event. Thank you for your enthusiasm, professionalism, and commitment to serving the residents of Orange County. Your dedication helps us strengthen our connection with the communities we serve.

We look forward to continuing to bring convenient government services directly to neighborhoods throughout Orange County. To see where Clerk-Recorder on Wheels is heading next, visit [OCRecorder.com](https://ocrecorder.com)



[OCRecorder.com](https://ocrecorder.com)

COMMUNITY OUTREACH

During the month of July:



Our team was proud to join Senior Scam Stopper Summit in Laguna Niguel on July 7th to help empower the community with information and resources to stay vigilant against property fraud.

Our team shared important information about the Orange County Clerk-Recorder Department's Property Fraud Prevention Courtesy Notices, which automatically notify Orange County property owners when certain documents affecting their property title are recorded. This free service requires no sign-up.

We also had the opportunity to answer questions and share information about our department's many services, including vital records, passport services, marriage services, property records, and more.

It is always a pleasure to connect directly with the community, provide helpful resources, and support residents in protecting what matters most.

Thank you to everyone who stopped by our table!



On July 29th my team was proud to participate in the External Legal Advisory Week and Resource Information Event at the Mexican Consulate in Santa Ana.

We always appreciate the opportunity to connect directly with our community and share information about the many services available through the Orange County Clerk-Recorder's Office. Visitors learned about vital records, property records, marriage services, new U.S. passport applications, and upcoming opportunities to access our services, including:

- Special Saturday Opening, Saturday, August 8
- Apostille Pop-Up Shop, Wednesday, October 21

Thank you to the Mexican Consulate in Santa Ana for hosting this informative event and for the opportunity to serve the community alongside our partners. We look forward to continuing to bring government services closer to the people we serve.

AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder *Employee of the Month*



Congratulations!

Kent

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition and has their name placed on a recognition plaque.

I am pleased to announce Kent Nguyen as our Employee of the Month for July.

Kent is a senior information technologist in our Information Systems unit, and his outstanding contributions strengthen our department every day. He consistently brings professionalism, patience, and dedication to his work. Kent plays a key role in our software testing efforts and in projects that improve the services we provide such as fictitious business name filings. His commitment to delivering high-quality results, paired with clear communication has earned the appreciation of colleagues and supervisors. Kent's work helps ensure the public receives a smoother, more reliable experience when accessing our services.

Beyond his technical expertise, Kent's calm, approachable demeanor makes a meaningful difference. He takes time to explain system processes in a way that is easy to understand, helping colleagues feel informed and confident. When technical challenges arise, he listens carefully and responds promptly. His willingness to assist teams across all units reflects the spirit of teamwork and collaboration we value so highly.

We are grateful to have Kent on our team. It is a pleasure to work with him, and we look forward to the great contributions he will continue to make.

Please join me in congratulating Kent on this well-deserved recognition!

CUSTOMERS ARE SAYING...

We received the following customer comment cards for our Document Examining team. Thank you Toby, Candace, and Leticia for your patience and professionalism.

OC CLERK-RECORDER SURVEY

Your Name: Toby
 Date: 7-14-26 Phone: [REDACTED]

What office location did you visit?
 Anaheim Santa Ana Old Courthouse Laguna Hills

1. Reason for your visit
TO HAVE COPIES MADE OF HOME TITLE & OTHER DOCS.

2. How would you rate our overall service
Outstanding Average Needs Improvement
OFFICE REP. TOBY WAS PLEASANT & HIGHLY PROFESSIONAL, VERY PATIENT.

3. Do you have any additional suggestions?
I WAS VERY IMPRESSED WITH HER ASSISTANCE

Thank you for your feedback! AP Parikh

OC CLERK-RECORDER SURVEY

Your Name: Candace
 Date: 7-14-26 Phone: [REDACTED]

What office location did you visit?
 Anaheim Santa Ana Old Courthouse Laguna Hills

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	☒	☐	☐	☐	☐
Courtesy	☒	☐	☐	☐	☐
Efficiency	☒	☐	☐	☐	☐
Information	☒	☐	☐	☐	☐

2. How would you rate our overall service?
 (Please circle your selection)
Outstanding Good Average Fair Poor

3. Date of your visit: 7-9-26

4. Reason for your visit?
Recording Deeds

5. How long did you wait in line? 0 minutes

6. Do you have any suggestions to improve our services?
So impressed by the check-in procedure and being known by name at the window

OC CLERK-RECORDER SURVEY

Your Name: Frank
 Date: 7/27/26 Phone: [REDACTED]

What office location did you visit?
 Anaheim Santa Ana Old Courthouse Laguna Hills

1. Reason for your visit
Record Documents

2. How would you rate our overall service
Outstanding Average Needs Improvement
LETICIA WAS VERY PLEASANT, PROFESSIONAL AND HELPFUL

3. Do you have any additional suggestions?
NONE

Thank you for your feedback!

We received the following Google Business and Yelp reviews for our South County Office in Laguna Hills. Thank you to my staff for providing amazing customer service on our customer's special day.

★★★★★ 17 hours ago

Orange County Clerk-Recorder Department is one of the best in OC. Great customer service, not too crowded and everything is well organized. Also, outside is a great place to take your photos if you are there for a wedding. I mean marriage license and etc. also they have vow renewal for \$28 and printed certificate. And an office, full of great employees who have a willingness to help despite of the reason you came...be on time and take your appointment and enjoy your day... it's a stress-free visit.



7/26/26

Very well organized office with great customer service. We came here for a wedding and everything was very fast and on time. No long lines and outside is beautiful for taking photos. Also, don't forget to get an appointment before walk in to this place. They also accept walk-ins but appointments are recommended...

OCRecorder.com

CUSTOMERS ARE SAYING...

We received the following Yelp and Google Business reviews for our North County Office in Anaheim. Thank you to my staff for consistently providing our customers with excellent and efficient services!

★★★★★ 7/5/26

This place is very well run government office. It was easy, quick and just the staff is very nice.
It's in the Downtown Anaheim area, where there is parking on the street and a parking structure.
The offices were clean, staff was efficient, and just the overall experience was great.
Thank you OC Clerk Recorder!

★★★★★ 2 weeks ago

Wow that was easy. Fill a application online or at the kiosks. Wait about a minute(mine was 10 seconds) and then show them a valid ID, pay, and bam, got my birth certificate just like that. I am amazed how professional this location is. Did not expect to be in and out in less then 5 minutes. Thank you for running such a smooth office. I will be back!

We received the following Customer Comment Cards at our North County Office in Anaheim. Thank you Emily, Marisol, and Jackie C. for your courteous and efficient customer service.

Emily North County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	☒	☐	☐	☐	☐
Courtesy	☒	☐	☐	☐	☐
Efficiency	☒	☐	☐	☐	☐
Information	☐	☐	☐	☐	☐

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 7/17/24

4. Reason for your visit?
Passport

Marisol

OC CLERK-RECORDER SURVEY

Your Name: Lilly

Date: 7/17/26 Phone: _____

What office location did you visit?
Anaheim Santa Ana Old Courthouse Laguna Hills

1. Reason for your visit
Notary

2. How would you rate our overall service
Outstanding Average Needs Improvement

Courteous professional

Jackie C.

OC CLERK-RECORDER SURVEY

Your Name: Bryant

Date: 7/13/2026 Phone: _____

What office location did you visit?
Anaheim Santa Ana Old Courthouse Laguna Hills

1. Reason for your visit
Copy of marriage license

2. How would you rate our overall service
Outstanding Average Needs Improvement
Super helpful check-in staff

3. Do you have any additional suggestions?
No, you're all great!

Thank you for your feedback!

CUSTOMERS ARE SAYING...

We received the following customer feedback for our Call Center team. Thank you Melissa for assisting our customer with kindness and patience. We appreciate your hard work!

Hello, I just wanted to share some kind words from a customer regarding the exceptional service Melissa provided.

The customer took the time to speak with me personally to let me know how amazing Melissa was. He shared that she patiently walked him through the entire process of obtaining a Deed of Trust, explaining each step clearly and ensuring he understood the process. He also mentioned that Melissa was kind, professional, and patient throughout the entire call.

We received the following Google Business and Yelp reviews for our County Administration South Office in Santa Ana. Thank you Richard and my staff for providing our customers with a smooth process from start to finish.

★★★★★ 4 hours ago

This place is so nice. I was in and out in under 10 minutes.

★★★★★ 2 weeks ago

Positive. Great customer service and advocacy. Great representation of the county and city.

★★★★★ 7/11/26

...

I visited the Orange County Clerk's office to submit my bond documents and complete my oath ceremony for my California Notary Public commission.

A big thank you to Richard at the counter for being so friendly, helpful, and efficient. The entire process went very smoothly, and everything was completed in about 20 minutes.

JULY IN O.C. HISTORY



Cottages amid heavy flood damage at Crystal Cove, February 1937. (Courtesy O.C. Archives)

- July 1, 1999** El Toro Marine Corps Air Station officially closes.
- July 11, 1889** Orange County residents selected Santa Ana as their county seat and elected their first County Supervisors.
Noted adventurer and lecturer Dana Lamb of Laguna Beach launches a plan to assign twenty volunteer lifeguards to unincorporated Orange County beaches. The late 1930s in Orange County were marked by horrible weather, flooding and periods of high surf, making the beaches particularly dangerous.
- July 14, 1937**
- July 26, 1769** The Portola Expedition celebrates Mass on St. Anne's Day, while camped in Trabuco Canyon. They named the surrounding mountains the Santa Ana Mountains in the saint's honor. This was the first use of "Santa Ana" as a place name in Orange County. Days later, the same expedition would name a river after the mountains. Later, ranchos, a canyon, a valley, two towns, and more would take their name from the Santa Ana River. The Santa Ana winds, would, in turn, take their name from Santa Ana Canyon.
- July 29, 1984** The bicycling events for the Summer Olympics are held in Mission Viejo.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT



One of my staff members captured this stunning view of Trillium Lake during their trip to Oregon, with majestic Mt. Hood in the distance.

Visit our webpage at: [OCRecorder.com](https://www.ocrecorder.com)

For more information about
the Orange County Archives visit:
[OCArchives.com](https://www.ocarchives.com)

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