



County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - January 2026

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Visit us at OCRECORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

**WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

(714) 834 - 2500



Love Takes Center Stage During a Special Saturday Valentine's Day Opening

Orange County Clerk-Recorder Hugh Nguyen is excited to announce a unique Special Saturday Opening for Valentine's Day marriage services on Saturday, February 14, 2026.

Couples are invited to celebrate love and new beginnings with marriage services available from 10:00 a.m. to 3:00 p.m. at the Clerk-Recorder offices in Anaheim, Santa Ana, and Laguna Hills. With Valentine's Day landing on a Saturday, interest in this special date is high, and appointments are filling quickly. Walk-ins are welcome on a first-come, first-served basis.

During this Special Saturday Opening, couples may obtain a marriage license, enjoy a civil marriage ceremony, or renew their vows, making it the perfect opportunity to start or celebrate a love story on one of the most romantic days of the year.

"Valentine's Day on a Saturday is something couples truly look forward to," said Clerk-Recorder Hugh Nguyen. "We're happy to offer this Special Saturday Opening so couples can make the day official and create memories they'll cherish."

For more information, call (714) 834-2500 or visit **OCRecorder.com**, where the public can also chat with CRBot, the Clerk-Recorder's 24/7 virtual assistant. The information line is available Monday through Friday, 8:00 a.m. to 4:30 p.m., excluding holidays. For media inquiries, please contact Billy Le at (714) 834-2248.

OCRecorder.com

Clerk-Recorder on Wheels



Orange County Clerk-Recorder Hugh Nguyen Unveils Innovative Mobile Van “Clerk-Recorder on Wheels”

Orange County Clerk-Recorder Hugh Nguyen proudly announces the launch of "Clerk-Recorder on Wheels," an innovative mobile van designed to bring essential Clerk-Recorder services directly to communities throughout Orange County.

Media outlets were invited to attend the official debut and ribbon-cutting ceremony on **Friday, January 9, 2026, at 10 a.m.**, at the **County Administration South Building**.

"We're excited to be the first County Clerk-Recorder's office in California to offer mobile passport services, as confirmed by the U.S. Department of State's Los Angeles Passport Agency," said Clerk-Recorder Hugh Nguyen. "Clerk-Recorder on Wheels reflects our commitment to accessibility, innovation, and public service by bringing essential services directly to the community. During our pilot testing phase, the mobile unit has already traveled more than 260 miles, helping us refine operations. It is also ready to support disaster recovery efforts by providing critical records to residents across Orange County's 34 cities."

"Clerk-Recorder on Wheels" will offer the following services:

- Vital Records (Birth, Death, and Marriage Certificates)
- Passport Services and Passport Photos
- Marriage Licenses and Marriage Ceremonies
- Fictitious Business Name Registrations
- Official copies of property records (Grant Deeds, Deeds of Trust, etc.)

Service availability may vary depending on location and event logistics. The mobile van may travel to community events, local schools, senior centers, and scenic locations suitable for wedding ceremonies within Orange County cities, expanding access to Clerk-Recorder services throughout the county.

For more information or to request the mobile van for your event, visit **OCRecorder.com** and complete the request form, or call (714) 834-2500 (Monday through Friday, 8 a.m. to 4:30 p.m., excluding holidays). For media inquiries, please contact Billy Le at (714) 834-2248.

OCRecorder.com

NEWS

Thank you to KTLA, OC Register, Univision-Channel 34, NBC 4 Los Angeles, and the LAist for highlighting our Clerk-Recorder on Wheels.

We appreciate your support in making sure residents know about the services we bring directly to the community, including passports, vital records, marriage services, and more. Your coverage helps ensure access, awareness, and connection for the families we serve every day.



NEW AT 3

ORANGE COUNTY UNVEILS "CLERK-RECORDER ON WHEELS"



OCREGISTER.COM

Clerk-Recorder on Wheels will take services on the road in OC



HEADLINES alifornia ktl.com For the first time in 25 years, California is completely dro 63° 3:15P



LAIST.COM

As requests for birth certificates shoot up 36%, OC's Clerk-Recorder has gone mobile



 (714) 834-2500
OCRECORDER.COM

 34

@Univision34LA

OCRecorder.com

NEWS

Thank you to UNIDOS South OC for welcoming our team and allowing us to serve the community in San Juan Capistrano on January 10.

Orange County Clerk-Recorder Hugh Nguyen stopped by to say hello and check in with his team while services were underway, showing his continued support for staff serving residents in the field.

Through this partnership, we brought passport services directly to residents using our Clerk-Recorder on Wheels mobile van, helping make county services more accessible and convenient.

If you would like our mobile van services at a community event, please visit ocrecorder.com to learn more and submit a request.

We appreciate UNIDOS South OC's partnership and look forward to serving more communities across Orange County.



OCRecorder.com

NEWS

Congratulations to Tustin GMC – Commercial Fleet on the official ribbon cutting of their new Fleet Center in the City of Tustin.

Orange County Clerk-Recorder Hugh Nguyen was there to help celebrate this milestone and share information about the services provided by the Clerk-Recorder's Office, including the Clerk-Recorder on Wheels mobile van unit that brings essential services directly to communities throughout Orange County.

Wishing the Tustin Buick GMC Commercial Fleet team continued success as they grow and serve the community with professionalism and integrity.



NEWS

On January 15, my staff was honored to be invited by Assemblymember Diane Dixon's office to the Leisure World community to serve residents with vital records and to share information about the services offered by the Orange County Clerk-Recorder's Office.

Connecting directly with the community helps ensure access to essential records and keeps residents informed about available services.



NEWS



I'm incredibly proud to share that our department has been recognized and highlighted in five local news magazines for our excellent customer service.

A heartfelt thank you to Mission Viejo News, The Newport News, the San Clemente News, The Coto de Caza News, and Ladera Ranch News for the feature.

This recognition reflects the dedication of our amazing Clerk-Recorder staff, who serve the public with care, professionalism, and kindness every day.

Customer service is our number one priority. We will keep focusing on service, innovation, and accessibility, while maintaining our fees among the lowest in California.

NEWS

On January 21, Orange County Clerk-Recorder Hugh Nguyen swore in the newly appointed OCERS (Orange County Employees Retirement System) Board members.

Congratulations, and thank you for your commitment to serving OCERS members and the residents of Orange County.



NEWS

On January 24, Orange County Clerk-Recorder Hugh Nguyen and his team were proud to be at Magnolia High School serving the community with passport applications and passport photos for nearby residents.

Clerk-Recorder Nguyen was there to greet customers and thank our amazing staff for taking great care of customers and delivering the kind of excellent customer service our community deserves.

Special thanks to Anaheim Mayor Pro Tem Carlos A. Leon for welcoming us and supporting convenient, local access to essential services.



NEWS

Thank you to the Los Angeles Times for featuring Orange County Clerk-Recorder Hugh Nguyen and our new Clerk-Recorder on Wheels mobile office.

This program is all about bringing essential services closer to residents, including birth and death certificates, passport services and photos, marriage licenses and ceremonies, and fictitious business name filings, etc...

We're excited to keep expanding access across Orange County, especially for communities farther from our branch offices, and to be ready to support residents when emergencies happen. .

Read the LA Times feature here:

[Orange County's Clerk-Recorder is mobile with vital record service - Los Angeles Times](#)



OCRecorder.com

NEWS

On January 26, our Clerk-Recorder on Wheels team was proud to make government more accessible by bringing services directly to the community. We assisted South County residents with passport applications and passport photos close to home.

Clerk-Recorder Hugh Nguyen stopped by to greet residents, support the team, and answer questions about our services and mobile unit.



COMMUNITY OUTREACH

During the month of January:



On January 4, my team was honored to participate in the Anaheim Wedding Expo.

We appreciated everyone who came up to our booth to discuss how to obtain marriage licenses, civil ceremonies, passport services, and more.

We wish these couples all the best in their wedding planning and hope to see them soon in person at our offices in Santa Ana, Anaheim, and Laguna Hills.



On January 14, Orange County Clerk-Recorder Hugh Nguyen stopped by Tacos Los Cholos in Santa Ana to present a Certificate of Recognition celebrating their recent opening and the excitement they're bringing to our downtown community.

Congratulations to the entire team, and thank you for serving Orange County with great food, hard work, and local pride. Wishing you continued success!



On January 21, my staff was in Lake Forest for the New Business Reception at the Lake Forest Civic Center. It was a pleasure for us to answer questions and let the community know how our OC Clerk-Recorder Department can assist.

My staff enjoyed connecting with the community and sharing how Clerk-Recorder on Wheels is bringing services directly to residents at community events across Orange County.

COMMUNITY OUTREACH

During the month of January:



Congratulations to Mastro's Ocean Club on its grand opening at the Irvine Spectrum.

Orange County Clerk-Recorder Hugh Nguyen was proud to be there, along with his staff to present Mastro's Ocean Club with a Certificate of Recognition in celebration of this special milestone.

Mastro's Ocean Club stands out for its exceptional culinary offerings, including world-class steaks and the freshest seafood. Paired with outstanding service and a vibrant atmosphere, it's sure to become a go-to destination for memorable dining, whether it's a celebration or a night out.

Wishing Mastro's Ocean Club continued success and many more years of serving the community.



Congratulations to Phở Gia Long on your 7th anniversary!

Orange County Clerk-Recorder Hugh Nguyen was proud to be there to recognize this special milestone and celebrate a local favorite that continues to serve authentic phở and delicious Vietnamese cuisine to our community.

Thank you for sharing Vietnamese culture through culinary excellence and warm hospitality. Wishing you continued success for many years to come!

AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder *Employee of the Month*



Congratulations!

Gisselle

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition and has their name placed on a recognition plaque.

I am pleased to announce Gisselle Contreras as Employee of the Month for January.

Gisselle is a valued member of our Recorder Operations, and her contributions to the department are truly appreciated. Her strong work ethic, attention to detail, and thoroughness ensure every task is handled with care and accuracy. Gisselle consistently delivers exceptional customer service, and she creates positive experiences for everyone she assists. She communicates clearly and respectfully, helping customers understand recording requirements. Since joining our department, Gisselle has quickly learned all document examining duties and has demonstrated a strong ability to multitask in a fast-paced environment. She can always be counted on to complete her daily assignments efficiently and take on additional responsibilities when needed.


Gisselle truly embodies team spirit. She is supportive, dependable, and always ready to lend a helping hand to her colleagues. Additionally, she contributes to the success of our special events by performing civil ceremonies during our Special Saturday Openings. Her work makes our services more convenient and accessible for the community.

We sincerely thank Gisselle for her hard work, positive attitude, and continued commitment to excellence. It is a pleasure to have her on our team.

Please join me in congratulating Gisselle on this well-deserved achievement!

CUSTOMERS ARE SAYING...

We received the following customer comment cards for our North County Office in Anaheim. Thank you Anna and Trammy for your amazing customer service!

 **OC CLERK-RECORDER SURVEY**

Your Name: Stephanie
Date: 11/16/2026 Phone: _____


What office location did you visit?
Anaheim Santa Ana Old Courthouse Laguna Hills

1. Reason for your visit
Home deed issue

2. How would you rate our overall service
Outstanding Average Needs Improvement
Everyone I spoke to was extremely kind & open/welcoming from the opening of the door to ANA (who is amazing) A+ exp.

3. Do you have any additional suggestions?
Keep up the amazing customer service — WOW!

Thank you for your feedback!

 **OC CLERK-RECORDER SURVEY**

Anna / Trammy

Your Name: LINDA
Date: 11/13/26 Phone: _____

What office location did you visit?
Anaheim Santa Ana Old Courthouse Laguna Hills


1. Reason for your visit
Reconveyance

2. How would you rate our overall service
Outstanding Average Needs Improvement
From the greeting at the door through the process, very well executed!

3. Do you have any additional suggestions?
Advertise more your service, I love your new mobile service

Thank you for your feedback!

We received the following review for our County Administration South Office in Santa Ana. Thank you Joseph, Trinity, Sandra, Daniel, and Faith for going above and beyond assisting our customers!

←  **Kevin George**
Local Guide · 16 reviews

★★★★★ 4 hours ago **New**

Excellent customer service ! EVERYBODY working there was super nice ...I'm happy the City encourages great managers working w everyone 2 enjoy their job...Ez access from parking lot ...new building...very efficient... Joseph went above & beyond 2 help as did Trinity & Sandra ...& shout out the asst clerks Daniel & especially Faith ...👏

OCRecorder.com

CUSTOMERS ARE SAYING...

We received the following customer comment cards for our County Administration South Office in Santa Ana. Thank you Richard, Trinity, Faith, Tramy for your immaculate service!

Tramy Co.

OC CLERK-RECORDER SURVEY

Your Name: MARIA LUISA

Date: 01/09/26 Phone: _____

What office location did you visit?
Anaheim Santa Ana Old Courthouse Laguna Hills

1. Reason for your visit
Register our property

2. How would you rate our overall service
Outstanding Average Needs Improvement

3. Do you have any additional suggestions?
Congratulations for your excellent service

Thank you for your feedback!

Window 9 Faith Preciado

OC CLERK-RECORDER SURVEY

Your Name: HERNAN

Date: 1/26/26 Phone: _____

What office location did you visit?
Anaheim Santa Ana Old Courthouse Laguna Hills

1. Reason for your visit
RECORDING

2. How would you rate our overall service
Outstanding Average Needs Improvement

3. Do you have any additional suggestions?
GREAT SERVICE BY FAITH

Thank you for your feedback!

OC CLERK-RECORDER SURVEY

Your Name: DARCY

Date: 1-16-26 Phone: _____

What office location did you visit?
Anaheim Santa Ana Old Courthouse Laguna Hills

1. Reason for your visit
FICTITIOUS BUSINESS NAME RENEWAL

2. How would you rate our overall service
Outstanding Average Needs Improvement

3. Do you have any additional suggestions?
TRINITY IS EXCEPTIONAL!
NOTHING IS BROKEN, SO DON'T FIX IT! ☺
BUILDING IS IMMACULATE!

Thank you for your feedback!

We received the following Yelp Review for our North County Office in Anaheim. Thank you to my staff for being welcoming and providing a smooth process for our customers.

★★★★★ 1/3/26 ...

Hubby and I came here and officially got married last month! The people here are super nice and service was great. They have 3 rooms for weddings. A fairly small room for people who only have witnesses present. A slightly larger room if you have a few members from your family and friends. And even a larger room that can hold up to 200 people!

It's so clean in the office and they even had a nice Instagram frame for the newlyweds to take photos in.

It is located outside of the Wells Fargo building but the people who helped made the process smooth and easy.

OCRecorder.com

JANUARY IN O.C. HISTORY



The Southern Pacific Railroad Depot in Anaheim, after 1895. Although the "Esspee" began service to Anaheim in 1875, railroads wouldn't transform O.C.'s economy until the Santa Fe Railroad also arrived the late 1880s. Competition drove down prices, making it affordable to distribute local produce all over the country. (Photo courtesy Anaheim Heritage Center)

- Jan. 11, 1949** Snow fell throughout Orange County. It also fell on this date in 1882.
- Jan. 14, 1875** The first scheduled (Southern Pacific) train arrived in Anaheim.
- Jan. 17, 1994** Orange Countians were awakened at 4:30 a.m. by the now-infamous Northridge Quake, which registered 6.7 on the Richter Scale.
- Jan. 27, 1953** Buena Park incorporated, becoming a city.
- Jan. 29, 1960** Famed Orange Countian and Olympic gold medal-winning diver Greg Louganis was born.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT



One of my staff took this photo of the sunset during a visit to San Clemente, California.

Visit our webpage at: [OCRecorder.com](https://www.ocrecorder.com)

For more information about
the Orange County Archives visit:
[OCArchives.com](https://www.ocarchives.com)

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