



County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - September 2025

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Visit us at OCRECORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

**WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

(714) 834 - 2500

NEWS

On September 5, we had the joy of hosting a very special Renewal of Vows Ceremony!

Congratulations to Blake and Heather Pawlak, who celebrated 10 wonderful years of marriage by reaffirming their love and commitment to one another.

It's always inspiring to see couples return to celebrate their journey and renew the promises that brought them together. Thank you for allowing us to be part of your milestone moment!



NEWS



OC CLERK-RECORDER HUGH NGUYEN
IN PARTNERSHIP WITH CALIFORNIA SECRETARY OF STATE

California Secretary of State

Apostille Pop-Up Shop



**ONE DAY
ONLY!**

OCTOBER 23, 2025
THURSDAY: 8AM - 4PM

LOCATION

COUNTY ADMINISTRATION SOUTH BUILDING
601 N. ROSS ST, SANTA ANA, CA 92701

**SCAN TO
LEARN
MORE**



sos.ca.gov/notary/request-apostille

PARKING LOT P4

630 N BROADWAY ST
SANTA ANA, CA 92701

FREE FIRST 30 MINUTES



APOSTILLE PAYMENT

VISA, MASTERCARD,
CHECK OR
MONEY ORDER

NO CASH

**NOTARY PUBLIC SERVICES AVAILABLE ON SITE WITH PAYMENT ACCEPTED
IN CASH OR BY CHECK ONLY, MADE PAYABLE TO THE COUNTY OF ORANGE.**

OCRecorder.com

NEWS

Did you know September is National Preparedness Month? When disaster strikes, replacing important, lost documents is often overlooked, but it is an essential part of recovery.

On September 18, our Clerk-Recorder team was part of an event hosted by the OC Sheriff's Department focused on community preparedness, response efforts, and how to be resilient during disasters.

With the mobile unit, Clerk-Recorder On Wheels, our department is able to deliver services directly to impacted communities to obtain the records they need to rebuild. From birth certificates, marriage certificates, death certificates, to property records, Clerk-Recorder On Wheels will issue the necessary certified copies on the spot.

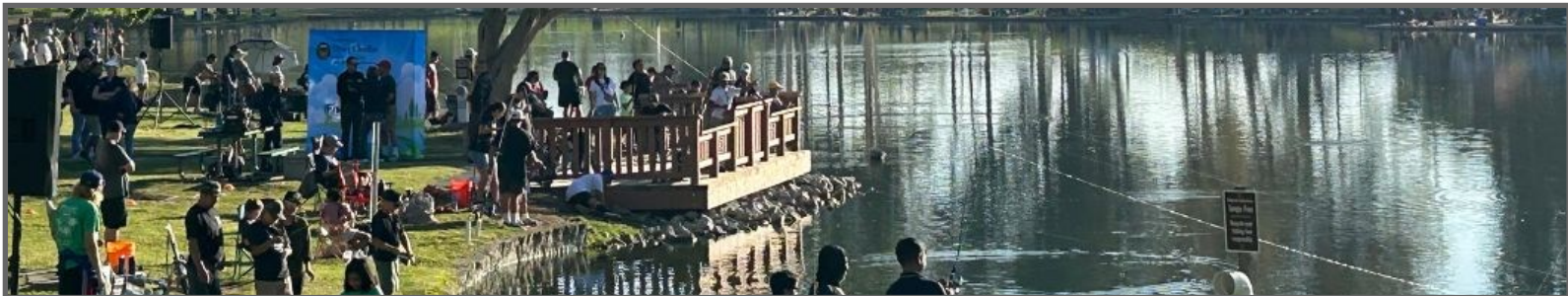


NEWS

On September 20th, Orange County Clerk-Recorder Hugh Nguyen and his mobile team, Clerk-Recorder On Wheels, joined OC Board of Supervisors Chairman Doug Chaffee at this year's Fall Kids Fishing Derby in Placentia. Families and their children had a lot of fun in the sun, while reeling in some priceless memories.

During the event, the Clerk-Recorder mobile team issued vital documents such as marriage certificates, birth certificates, and death certificates. Records were issued on the spot, making it an efficient and convenient experience for our community. Our team also answered questions about our other services including new passport applications, fictitious business names, and more.

Thank you to our Clerk-Recorder On Wheels team for their hard work, professionalism, and dedication. Their efforts created a seamless experience for families to obtain their vital records.



NEWS



United Way Charitable Giving Campaign (October 15 - 30)

United Way has been partnering with the County of Orange since 1979. Charitable giving through United Way enables local organizations to meet the greatest needs of Orange County. When employees choose to contribute to United Way, their dollars are making a great impact in our local community. The goal of this year's United Way Charitable Giving Campaign is to increase the number of County employees who choose to participate by donating through a bi-weekly payroll deduction or make a one-time donation. Employees may contribute to United Way at any time through the Employee Self Service (ESS) section on the OC Employee Portal Application to enroll in Voluntary Deductions via this link:

<https://empinfo.ocgov.com/OCEmployeePortal/public/Logon.aspx>

There will be an email from the Chair and CEO with details about this year's campaign which will take place October 15 – 30. In the meantime, we encourage you to click on the links below to view and learn more about United Way. Thank you in advance for your support.

<https://www.unitedwayoc.org/>

https://www.youtube.com/playlist?list=PLxRy9UvQWwmNEB5gFfPlollzIgr_JOvau

<https://www.youtube.com/playlist?list=PLxRy9UvQWwmO9OOkTHcWftHd7YUMXA9iF>

NEWS

This was a proud and rewarding moment for our OC Clerk-Recorder Department. On September 23rd, the Orange County Board of Supervisors recognized our department for our 2025 Achievement Award from the National Association of Counties (NACo). I want to extend my sincerest gratitude to Chairman Doug Chaffee, the OC Board of Supervisors, and all Clerk-Recorder staff.

Our department was awarded by NACo in recognition of our initiative, CRBot: 24/7 Instant Customer Support. In our mission of adopting innovative technologies to provide excellent customer service, we launched CRBot to help users navigate information on Clerk-Recorder services and receive answers to their questions quickly and efficiently around the clock.

Thank you to my Clerk-Recorder staff for their incredible dedication and continuous hard work to develop a chatbot that truly serves the public. Your hard work has made it easier for our community to get the answers they need quickly, clearly, and accurately.

This marks our department's 8th NACo Achievement Award since 2015.



NEWS

Clerk-Recorder On Wheels brought vital records straight to the community. No long wait needed as records were issued and provided on the spot.

On September 25th our mobile team was at the OC Same Day Solutions Fair in Orange.

Our team issued vital records quickly and efficiently. Those in need of certified records such as their birth or marriage certificates were able to receive it on the spot. Our team was also glad to answer questions about our many other services.

Thank you to our outstanding and dedicated mobile team for bringing our service beyond our office doors to support the community directly.



OCRecorder.com

NEWS

We're in the news! Thanks to the adoption of innovative technologies, automation, and an incredibly efficient team, my department is proud to offer some of the lowest marriage license and civil ceremony fees in the state.

As your Orange County Clerk-Recorder, my goal is to keep our services accessible and affordable.

Coming soon: Mobile marriage services from Clerk-Recorder on Wheels will be coming to Ralph B. Clark Regional Park in Buena Park to help couples who wish to take advantage of our low fees. Follow us on [OCRecorder.com](https://www.ocrecorder.com) and on social media to be updated. Stay tuned!

Read more:

<https://www.ocregister.com/.../a-marriage-license-will.../>

<https://www.nbclosangeles.com/.../orange-county.../3783722/>



OCRecorder.com

NEWS



Hugh Nguyen
Orange County Clerk-Recorder



Clerk-Recorder on Wheels

Thursday, October 23, 2025

5:00 PM-7:30 PM
(Walk-ins are Accepted)

Location

Bolsa Grande High School
9401 Westminster Ave
Garden Grove, CA 92844

Get Vital Records on the Spot
(Birth, Marriage, or Death Certificates)

*Certified copies available 30 days after event (i.e., birth/death).
For earlier copies, contact OC Health Care Agency.



PLEASE COMPLETE YOUR APPLICATION BEFOREHAND!

[OCRecorder.com/vitalapp](https://ocrecorder.com/vitalapp)



[OCRecorder.com](https://ocrecorder.com)

COMMUNITY OUTREACH

During the month of September:



On September 5th, we were so excited to be part of GGUSD Resource Fair for the School Community Liaison Training!

We connected with over 160 school community liaisons, teachers, and district staff — working together to strengthen partnerships that support our schools and families.

Thank you to GGUSD and the Department of Parent and Community Outreach for organizing this great event and for your continued commitment to family and community engagement.



Love was in the air at the California Bridal & Wedding Expo!

On September 7th, my team was there to guide couples through everything they needed for their special day — from marriage licenses to civil ceremony services.

Thank you to everyone who stopped by our booth at the California Bridal & Wedding Expo!

My staff enjoyed meeting so many couples and sharing not only our marriage license and civil ceremony services, but also other ways we can serve you — from passports and birth certificates to property records and more.

A big thank you to my incredible team for their hard work and dedication in making this event a success.

COMMUNITY OUTREACH

During the month of September:



On September 10th, we celebrated the incredible women whose amazing work shapes our community. My staff was proud to be at the Lake Forest Chamber of Commerce's Leading Ladies Luncheon event which honored and celebrated the local women for their strength, vision, and leadership.

Congratulations to all the women who were honored! We commend their incredible contributions, serving as an inspiration to all. Their efforts are invaluable to the Lake Forest business community and supports the prosperity of the city. We wish them continuous success in all of their endeavors.



On September 11th, my staff was at the Carnegie Homeless Shelter Resource Fair to share information about the many services available through the Orange County Clerk-Recorder Department.

We spoke with participants about how to obtain vital records such as birth, death, and marriage certificates, as well as passport services and many other resources our department provides.

A big thank you to the City of Santa Ana and all the community partners who came together to support our residents with vital connections and services.

AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder *Employee of the Month*



Congratulations!

Leticia

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition and has their name placed on a recognition plaque.

I am pleased to announce Leticia Siller as Employee of the Month for September.

Leticia is part of our Recorder unit and consistently exemplifies what it means to be a dependable and dedicated member of our team. Her outstanding work ethic, exceptional customer service, and fantastic sense of teamwork contribute to the smooth operation of our office and leave a lasting impression on the public. She serves customers with professionalism, dedication, and kindness. When encountering unexpected challenges, she maintains a calm demeanor and is proactive with finding a solution. Leticia approaches every responsibility with confidence and a genuine willingness to go above and beyond.

In addition to her daily responsibilities, Leticia is fantastic at prioritizing the needs of our department. She has been instrumental in training new recordable document examiners. Her strong knowledge and understanding of department policies and procedures have been so helpful to her new colleagues. She ensures her trainees develop a solid understanding of recorder operations, and she is a respected mentor figure. Staff who trained with Leticia praise her patience, helpfulness, and great communication. Supervisors commend and appreciate all Leticia's efforts to help her colleagues succeed.

We thank Leticia for all her contributions to our department, and we are fortunate to have her on our team.

Please join me in congratulating Leticia on this well-deserved achievement!

OCRecorder.com

CUSTOMERS ARE SAYING...

We received the following Google Business review for our County Service Center in Santa Ana. Thank you to my staff for your efficient customer service.

★★★★★ 1 week ago

Wonderful! Was out within 10 min. Went to get a copy of my marriage license. It helps if u order it online first

The following review was received for our South County Office in Laguna Hills. Thank you to my staff for providing prompt and outstanding customer service.

South County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. In what ways were our Saturday services beneficial to you?
Please to Visit Prompt

4. Reason for your visit?
Document Date: 9/25/25

5. How did you hear about our Saturday services?
N/A

6. How can we improve our services?
N/A

Please provide the following (optional) information.
Name: D. B. ACES

CUSTOMERS ARE SAYING...

We received the following customer comment card for our North County office in Anaheim. Thank you Daniel for your amazing customer service.

North County

Daniel

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. In what ways were our Saturday services beneficial to you?
N/A

4. Reason for your visit?
FLING DEED Date: 9/5/25

5. How did you hear about our Saturday services?

6. How can we improve our services?
IMPOSSIBLE! DANIEL
WAS SO HELPFUL AND KIND.
HE WAS AMAZING!

Please provide the following (optional) information.
Name: C Finkelstein

The following review was received for our call center staff. Thank you Jackie for your praiseworthy customer service.

Jacqueline had customer, Lindsey who called for an FBN issue. The customer was praising her service and that she went above and beyond for her and wanted us to acknowledge her for the hard work she is doing. 😊

SEPTEMBER IN O.C. HISTORY

Orange County Archives



An early view of Fashion Island, with J. W. Robinson's in the foreground and Buffums in the background. Robinson's was designed by architect and planner William Pereira, who'd also designed UC Irvine and the master plan for the whole Irvine Ranch. The façade featured a wall of enormous bronze "windchimes" by artist Tom Van Sant. (Photo courtesy O.C. Archives)

Sep 1, 1849

Delegates drafted the California's first State Constitution at Colton Hall in Monterey. It banned slavery and was published in both Spanish and English.

Sept. 7, 1806

The Great Stone Church at Mission San Juan Capistrano was dedicated. It was destroyed in an earthquake in 1812.

Sept. 11, 1967

Fashion Island shopping center opened for business in Newport Beach. Its original anchor department stores were J. W. Robinson's, The Broadway, Buffums, and largest J. C. Penney store in the country.

Sept. 15, 1887

Rail service between San Bernardino and Santa Ana began, via the Santa Fe Railroad.

Sept. 15, 1958

The Viewliner narrow-gauge train ride closed at Disneyland, after less than fifteen months of operation. It was a "high speed train of the future" inspired by the design of General Motors' experimental Aerotrain. But it would soon be supplanted by Disneyland's new monorail system.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT



One of my staff took this photo while visiting Montmorency Falls, Quebec Canada.

Visit our webpage at: [OCRecorder.com](https://www.OCRecorder.com)

For more information about
the Orange County Archives visit:
[OCArchives.com](https://www.OCArchives.com)

Follow us on social media
[@ocreorder](https://www.instagram.com/ocreorder)

