



County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - August 2025

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Visit us at OCREORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

**WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

(714) 834 - 2500

NEWS

On August 6, on this special milestone, Orange County Employees Retirement System (OCERS) marked 80 years of providing superior pension service to public servants.

I was honored to join the celebration and present a Certificate of Recognition to thank OCERS for their eight decades of dedication and the historic transition from a “money purchase plan” to a “defined benefit plan” back in 1962 - a moment that helped shape the future of retirement security for thousands of Orange County employees.



NEWS

On August 7, my team and I were at the Back to School Health Fair in Fullerton.

We were proud to serve the community by providing vital records on the spot in our Clerk-Recorder on Wheels mobile unit and shared information about our many services.

A big thank you to the event organizers for inviting us and to all the families who came by. It's always an honor to bring our services directly to the community!



On August 9, my team and I traveled to South County to bring convenient passport services to residents - thanks to the amazing support of Unidos South OC in San Juan Capistrano.

In just a few hours, we were proud to help over 50 people apply for their new U.S. passports and take passport photos on-site, making the process easy and accessible for families.

A heartfelt thank you to our hardworking staff and to Unidos South OC for partnering with us to better serve our community!



NEWS

On August 16, happiness, excitement, and high energy filled our Anaheim, Santa Ana, and Laguna Hills offices during our Special Saturday Opening.

I had the pleasure of being there with my amazing team as we assisted couples saying “I do” and helped families and individuals apply for their new U.S. passport.

These special Saturday openings are designed for those who may not be able to visit us during the workweek, and I am proud that our department can provide this convenient option for our community.

A heartfelt thank you to my dedicated staff for going the extra mile and delivering the highest quality of service. Your hard work made today a great success.

And to everyone who visited us— thank you! Congratulations to all the newlyweds on their marriage. We cherish these moments of service and celebration, and I look forward to continuing to serve our community.



NEWS



Hugh Nguyen
Orange County Clerk-Recorder

2025

SPECIAL SATURDAY OPENINGS

October 25 & December 13

10AM - 3PM

Services Offered: Marriage License, Civil Ceremony, New Passport, Passport Photo, Renewal of Vow Ceremony

Appointments recommended & Walk-ins accepted

Book Your Appointment

OCRECORDER.COM



Old Orange County Courthouse

211 W. Santa Ana Blvd., Rm 202,
Santa Ana, CA 92701



North County Branch Office

222 S. Harbor Blvd.,
Ste. 110A & 110B,
Anaheim, CA 92805



South County Branch Office

24031 El Toro Rd., Ste. 160,
Laguna Hills, CA 92653

Follow us!



OCRecorder.com

NEWS



ORANGE COUNTY CLERK-RECORDER SURPASSES 11 MILLION ELECTRONICALLY SUBMITTED DOCUMENTS

The Orange County Clerk-Recorder Department has reached a major milestone by surpassing 11 million electronically recorded documents. This achievement highlights the department's leadership in innovation and its commitment to providing secure, efficient, and convenient services for Orange County residents.

Orange County made history in 1997 by implementing the first electronic recording delivery system in the nation, forever changing how property documents are recorded. Today, 80% of all documents are recorded electronically in Orange County, making the process faster and more accessible for customers and industry partners.

"Reaching 11 million electronically recorded documents is a remarkable accomplishment," said Orange County Clerk-Recorder Hugh Nguyen. "Electronic recording not only saves time and resources but also provides enhanced security. Every authorized submitter must pass a Department of Justice background check and Live Scan fingerprinting before approval. This ensures that our system remains one of the most secure in the nation and plays an important role in protecting the public from fraud."

Since 2008, Orange County has partnered with Los Angeles, Riverside, and San Diego Counties to operate the SECURE (Statewide Electronic Courier Universal Recording Environment) system, which allows title, escrow, financial, and government institutions to record property documents across multiple counties from a single screen. Today, SECURE has 3,444 authorized submitters, including Customers of Agents, Direct Submitters, Agents, and Government Submitters.

For more information about the services provided by the Orange County Clerk-Recorder Department or its convenient locations, please visit [OCRecorder.com](https://ocrecorder.com) or call (714) 834-2500.

OCRecorder.com



ORANGE COUNTY CLERK-RECORDER'S PREPAID MARRIAGE CERTIFICATE PROGRAM BRINGS CONVENIENCE TO NEWLYWEDS

Orange County Clerk-Recorder Hugh Nguyen is proud to highlight the success of the department's Pre-Paid Marriage Certificate Program, a convenient service designed to save newlyweds time, travel, and stress after their wedding.

The Pre-Paid Marriage Certificate Program is available only to couples who obtain their marriage license and have their ceremony performed at the Orange County Clerk-Recorder's Office. At that time, couples may choose to pre-order their certified marriage certificate for \$17 per copy. By doing so, they automatically receive their official marriage certificate by mail without needing to return to the Clerk-Recorder's Office, make a separate purchase after their ceremony, or call in to check if their certificate is ready — saving them valuable time and effort.

"This program has become one of our most popular services because it allows couples to focus on celebrating their special day instead of worrying about paperwork," said Clerk-Recorder Hugh Nguyen. "By streamlining the process, we're helping newlyweds save valuable time, reduce phone calls and trips to our offices, and begin their new chapter with ease."

In 2024, the Clerk-Recorder's Office issued 25,688 marriage licenses and fulfilled 23,741 pre-paid marriage certificate orders, underscoring both the strong demand and the convenience this program offers to newlyweds. This successful program is ongoing and continues to provide the same convenience today. For couples wishing to marry in Orange County, the Clerk-Recorder's Office is the sole authority for issuing marriage licenses, performing ceremonies, and providing certified marriage certificates, making this program an essential resource for newlyweds across the county.

The Clerk-Recorder's Office remains committed to innovation, efficiency, and customer service. For more information about marriage services or to learn how to take advantage of the Pre-Paid Marriage Certificate Program, please visit [OCRecorder.com](https://ocrecorder.com) or call (714) 834-2500.

NEWS



OC CLERK-RECORDER HUGH NGUYEN

IN PARTNERSHIP WITH CALIFORNIA SECRETARY OF STATE

California Secretary of State

Apostille Pop-Up Shop



**ONE DAY
ONLY!**

OCTOBER 23, 2025

THURSDAY: 8AM - 4PM

LOCATION

**COUNTY ADMINISTRATION SOUTH BUILDING
601 N. ROSS ST, SANTA ANA, CA 92701**

**SCAN TO
LEARN
MORE**



sos.ca.gov/notary/request-apostille

PARKING LOT P4

**630 N BROADWAY ST
SANTA ANA, CA 92701**

FREE FIRST 30 MINUTES



APOSTILLE PAYMENT

**VISA, MASTERCARD,
CHECK OR
MONEY ORDER**

NO CASH

**NOTARY PUBLIC SERVICES AVAILABLE ON SITE WITH PAYMENT ACCEPTED
IN CASH OR BY CHECK ONLY, MADE PAYABLE TO THE COUNTY OF ORANGE.**

OCRecorder.com

COMMUNITY OUTREACH

During the month of August:



On Saturday, August 2, my team were excited to be part of the Back-to-School Health and Wellness Fair at the Westminster Civic Center.

We were able to provide helpful information about our services and answer the community's questions.

Thank you all who stopped by our booth, we're honored to provide outreach to better help the community.



On August 8, my staff were thrilled to celebrate with Almuerzo Café y Cocina on their grand opening in Tustin and present them with a certificate of recognition.

We commend their dedication to serving the Orange County community with a delicious fusion of traditional and modern Mexican breakfast, brunch, and lunch dishes. From hearty meals to specialty coffees, Almuerzo Café y Cocina will offer a great selection to all visitors.

We wish Almuerzo Café y Cocina great success!



On August 9, I was proud to recognize Elephant Cafe as an exceptional restaurant in Lake Forest that serves delicious, authentic Thai food. This warm and inviting restaurant provides excellent customer service and is a great choice for flavorful Thai dishes.

I warmly wish Elephant Cafe great success, and may their food continuously leave a lasting impression on all who visit!

COMMUNITY OUTREACH

During the month of August:



Congratulations to Tlaquepaque Restaurant on celebrating an incredible 60 years of family tradition, authentic Mexican cuisine, and cultural contributions to Orange County!

For three generations, this beloved restaurant has been a festive gathering place known for its exceptional service and delicious dishes.

My staff was honored to present a Certificate of Recognition in celebration of this milestone and to thank Tlaquepaque for 60 years of excellence.

Here's to many more years of success, great food, and cherished memories with family and friends!



Congratulations to Carrazco Law on the grand opening of their new office in Irvine!

On August 22, my team and I were honored to be at this special event to present a certificate of recognition on behalf of my Orange County Clerk-Recorder's Office.

We commend Carrazco Law for their dedication to legal excellence and the pursuit of justice, and we wish them continued success and growth as they protect rights and provide a strong voice for those in need.



On the weekend of August 23, I was truly honored to join the community in celebrating the 2569th Parental Season Festival (Vu Lan) — a time-honored tradition dedicated to honoring and expressing deep gratitude to our parents and ancestors.

This sacred festival is one of the most meaningful occasions in Vietnamese culture, reminding us of the values of filial piety, love, and respect that unite families and strengthen communities. It was inspiring to witness so many generations coming together to uphold these traditions and share in the spirit of harmony and compassion.

Congratulations to the Organizing Committee of the 2569th Parental Season Festival for orchestrating such a beautiful and successful event. Special thanks to Supervisor Janet Nguyen for sponsoring the celebration and providing the venue to the organizers, helping make this meaningful gathering possible for the community.

COMMUNITY OUTREACH

During the month of August:



A new spot for fried chicken has opened their doors in Garden Grove on August 28.

Congratulations to Pollo Campero on their grand opening! My team was thrilled to present the business with a certificate of recognition on this special occasion.

This restaurant serves flavorful, generational chicken and sides recipes rooted in Guatemala. We warmly wish Pollo Campero incredible success. May they become a favorite spot of the community to gather and enjoy!



On the weekend of August 30, my team was honored to join the community in recognizing the 20th anniversary of Thiên Ân Performing Arts. We proudly presented a Certificate of Recognition to commend their outstanding contributions as Southern California's leading Vietnamese performing arts group.

For two decades, Thiên Ân has enriched our community with vibrant music, dance, and storytelling — performing at the annual UVSA Tết Festival, attending the Rose Parade, showcasing at major sporting events, and uplifting countless cultural celebrations. Their dedication and artistry have preserved traditions, built bridges across generations, and brought joy to families everywhere.

Congratulations to Thiên Ân Performing Arts on this milestone! We wish you continued success and many more years of cultural excellence.

AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder *Employee of the Month*

Congratulations!

Kalci

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition and has their name placed on a recognition plaque.

I am pleased to announce Kalci Do as Employee of the Month for August.

As a member of our Clerk unit, Kalci is a fantastic asset to our department. She is currently assigned in the Clerk's back office and is responsible for a variety of duties. Kalci ensures environmental impact report filings are completed accurately and within designated timeframes. She also manages the notary desk, keeping all records and processes up to date. She provides essential support to clerks at the front windows to resolve any imaging issues right away. Whether it is meeting deadlines or handling unexpected challenges, Kalci always shows up with professionalism and a can-do attitude. Her excellent problem-solving skills, attention to detail, and great sense of teamwork allow her colleagues at the front windows to serve customers smoothly and efficiently.

We greatly appreciate Kalci's outstanding work and dedication to the department's success. She possesses exemplary attendance and punctuality. Her remarkable ability to prioritize tasks, meet deadlines, and produce quality work is commendable. Supervisors can always count on Kalci to follow through on her commitment to the team and offer thoughtful solutions when her team needs her.

Thank you to Kalci for all her contributions to our department. It is a pleasure to work with her, and we are grateful to have her on our team.

Please join me in congratulating Kalci on this achievement!

OCRecorder.com

CUSTOMERS ARE SAYING...

We received the following Yelp reviews for our County Service Center in Santa Ana. Thank you to my staff and Billy for your exceptional customer service.



8/30/25

...

I went there towards the end of the day during the week and barely anyone was there as far as people, not the clerks. Waiting was very short and friendly staff.



8/28/25

...

Billy Le is a very helpful and friendly businessman, he helped me get my passport, my daughter and son too! He had helped us a lot. I appreciate the service there and Billy Le as well.

The following review was received for our call center. Thank you Jackie for going above and beyond in helping our customers get the service they need.

Wendy P. called to share positive feedback about Jackie C. Wendy said Jackie guided them through navigating the website and downloading the application.

She said Jackie was sweet, friendly, and very helpful.

The customer was teary and happy to receive assistance, and expressed deep appreciation for Jackie, noting that "she genuinely loves helping people, she can hear it her voice."

CUSTOMERS ARE SAYING...

We received the following customer comment card for our North County Office in Anaheim. Thank you Esmeralda for your outstanding customer service.

Esmeralda North County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. In what ways were our Saturday services beneficial to you?

4. Reason for your visit?
Fictitious Business Names Date: 8/29/25

5. How did you hear about our Saturday services?

6. How can we improve our services?
You're perfect

Please provide the following (optional) information.

Name: BOBBY

CUSTOMERS ARE SAYING...

We received the following letter for our North County Office in Anaheim. Thank you to my staff at North County for providing excellent customer service with a smile.

Thanks for the help, smiles, and good info. To the crew of the Anaheim OC recorder's office.

I've been here a few times. Total novice. Today Daniel, Emily and Andrea were the stars.

Kurt

AUGUST IN O.C. HISTORY



Among the many dairy farms and oil tank farms of Cypress, circa 1966.

Aug. 1, 1957

U. S. Forest Service tests of “water bombing” continued for a third day at the Orange County Airport. These experiments led to modern aerial firefighting.

Aug. 5, 1889

The first meeting of the Orange County Board of Supervisors was held in a room above the Beatty Brothers Store, at Fourth St. and Sycamore, in Santa Ana.

Aug. 6, 1957

Dairy City changed its name to Cypress. The town had incorporated the previous year.

Aug. 16, 1878

Isaac J. Frazee made a small sketch of the coast at Laguna Beach -- the earliest known image of that location.

Aug. 25, 1864

The Anaheim Lighter Co. incorporated. It would make Anaheim Landing (now part of Seal Beach) Orange County’s first commercial port.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT



One of my staff took this photo while visiting historic Old Town Alexandria, Virginia.

Visit our webpage at: [OCRecorder.com](https://www.ocrecorder.com)

For more information about
the Orange County Archives visit:
[OCArchives.com](https://www.ocarchives.com)

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