



County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - May 2025

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Visit us at OCRECORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

**WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

(714) 834 - 2500

NEWS

Ready, Set, Jet!

Clerk-Recorder On Wheels made history on May 8th in Westminster by hosting the first ever public passport event by a mobile government unit in California!

Clerk-Recorder Hugh Nguyen was on site to welcome guests and personally thank residents for coming out. We're proud to partner with the 70th Assembly District Office of Assemblymember Tri Ta to bring our mobile passport services straight to the people.

Our team was hard at work assisting individuals and families with passport photos and new passport applications. The turnout was fantastic—we helped applicants of all ages, from toddlers to seniors!

Many residents expressed how much they appreciated not having to drive all the way to our main office in Santa Ana. Bringing our services directly into the community makes all the difference.

Thank you to everyone who stopped by Clerk-Recorder On Wheels! It's always our pleasure to serve you and make the passport process as simple and convenient as possible.



NEWS

On May 14, our one-day Apostille Pop-Up Shop, held in partnership with the California Secretary of State, was a tremendous success! Our combined teams assisted over 706 customers and processed over 1,704 apostilles, shattering our previous single-day records. The high turnout spoke volumes on the necessity and demand of the apostille service by our Orange County residents. I am proud to continue saving our county residents time and money by helping them get their apostilles processed in Orange County on the spot instead of traveling to Los Angeles.

As an added convenience to customers, the Clerk-Recorder On Wheels was also on site at the Apostille Pop-Up Shop to quickly issue Orange County vital records for anyone who needed it.

I want to extend my deepest gratitude to my OC Clerk-Recorder staff for contributing to the success of the event. Their tireless energy, professionalism, and commitment to public service was displayed from the planning process to the execution of the event.

I also want to sincerely thank the dedicated staff from other County departments and the Board of Supervisors' offices for stepping up to support this effort. Your collaboration helped ensure a seamless experience for the public and truly made a difference in the event's success.



OCRecorder.com

NEWS



Hugh Nguyen
Orange County Clerk-Recorder

2025

SPECIAL SATURDAY OPENINGS

**June 21, August 16,
October 25, December 13**
10AM - 3PM

Services Offered: Marriage License, Civil Ceremony, New Passport,
Passport Photo, Renewal of Vow Ceremony

Appointments recommended & Walk-ins accepted

Book Your Appointment

OCRECORDER.COM



Old Orange County Courthouse

211 W. Santa Ana Blvd., Rm 202,
Santa Ana, CA 92701



North County Branch Office

222 S. Harbor Blvd.,
Ste. 110A & 110B,
Anaheim, CA 92805



South County Branch Office

24031 El Toro Rd., Ste. 160,
Laguna Hills, CA 92653



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NEWS

A beloved tradition, the 65th Annual Garden Grove Strawberry Festival took place Memorial Day weekend. This year's theme was "Celebrating Cultural Diversity," which beautifully reflects the spirit of the community.

I was honored to take part in the opening ceremony and proudly attend the 65th Annual Garden Grove Strawberry Festival Parade on the morning of Saturday, May 24.

It was a joy to be part of this cherished tradition and witness the vibrant display of community spirit - featuring colorful floats, local groups, and talented performers.

Thank you to the Garden Grove Strawberry Festival Association for hosting another unforgettable celebration!



COMMUNITY OUTREACH

During the month of May:



On May 1st, my team was proud to be part of today's Choose Wellness event with Garden Grove Unified School District!

We joined families and students in kicking off Mental Health Awareness Month with valuable workshops, uplifting performances, and a powerful message: wellness matters.

Thank you to everyone who stopped by to say hi, grab resources, and joined the movement for a healthier, kinder community.



On May 2nd, my staff was at the 4th annual Festival Del Niños 2025.

Families were invited to visit this fun event that celebrates children and their learning development.

Our department had the opportunity to connect with the community through food, music, piñatas, and opportunities.



On May 7th, my team was in the Santa Ana community providing information to our many services and answered questions from the community.

Thank you all who were in attendance of this event, we're honored to provide outreach to our community.

COMMUNITY OUTREACH

During the month of May:



On May 9th, I joined the soft grand opening of Beale's Texas BBQ in Santa Ana - and the pit was amazing.

Congrats to the Beale family on turning generations old recipes into Orange County's newest must try spot. Your fresh ingredients, prime cuts, and bold entrepreneurial spirit promise next level 'cue for our community.

Here's to smoky success ahead - see you in the serving line!



On May 12th, my team was proud to join KABO Kitchen on their grand opening in Santa Ana.

KABO Kitchen is bringing bold, delicious, flavor-packed Baja California and Mediterranean fusion (Baja-Med) cuisine to the Orange County community.

We wish KABO Kitchen great success, and may they shine as a memorable dining experience. Congratulations!



On May 16th I was honored to celebrate the 10th anniversary of DeMille Language Academy - the first Vietnamese Dual Language Immersion Program in California!

Congratulations to the dedicated educators, staff, students, and families whose passion and commitment have made this program a statewide model for bilingual excellence and cultural pride. As Orange County Clerk-Recorder, I recognize the importance of preserving language and heritage while preparing the next generation of leaders.

We look forward to seeing these bright students use their Vietnamese language skills to serve and uplift our community in the years to come.

Happy Anniversary, DeMille!

COMMUNITY OUTREACH

During the month of May:

On May 23rd, my staff joined a special celebration for a new grocery store in Garden Grove!

Congratulations to Fresh Farm Outlet Sieu Thi Cat Loi on their grand opening. We warmly wish this grocery store great success as they provide the community with essential fresh foods and goods.

May Sieu Thi Cat Loi be a valued destination for the grocery needs of county residents!



On May 29th, my team and I had the pleasure to congratulate Potzol Den Cano Restaurant on celebrating their 13th anniversary in Santa Ana.

On their special milestone, I was happy to present the restaurant with a certificate of recognition for their dedication and commitment to serving the community with unique homemade artisan pozole and a variety of authentic Mexican dishes.

Thank you to Potzol Den Cano Restaurant for enriching the Orange County community with vibrant culture, a warm atmosphere, and exceptional Mexican flavors.

I warmly wish this restaurant continuous success for many years to come!



AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder *Employee of the Month*



Congratulations!
Jo-Ann

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition and has their name placed on a recognition plaque.

It gives me great pleasure to announce Jo-Ann Guiao as Employee of the Month for May.

As a member of our Document Examining unit, Jo-Ann processes electronic recordings on SECURE, handles mail requests, and oversees the Restrictive Covenant Modifications. Jo-Ann has an outstanding work ethic and can be counted on to complete multiple assignments efficiently and on time. Her customer service and communication skills are exemplary, earning her the trust and appreciation of customers. Supervisors often receive customer feedback praising Jo-Ann. In addition to excelling at her duties, Jo-Ann's drive and eagerness to embrace new learning opportunities make her a great asset to our department. She has a proactive approach to problem solving and a remarkable ability to adapt to our department's changing needs.

Jo-Ann is a strong team player and goes the extra mile to support our team. She recently assisted with training new colleagues and did a fantastic job. She also lends a helping hand during our department's Special Saturday Openings by performing civil ceremonies. Her reliability and commitment to our department's success are highly appreciated.

We thank Jo-Ann for her continuous outstanding work and dedication to the community we serve. It is a pleasure to have her on our team.

Please join me in congratulating Jo-Ann on this achievement!

CUSTOMERS ARE SAYING...

We received the following reviews about our Apostille Day on May 14, 2025. Thank you to the Secretary of State team for this amazing opportunity to help out the community. I also want to thank my staff for helping to ensure an efficient process with a smile. Great job team!

★★★★★ 5/14/25

...

I attended a Apostille pop-up event today in Santa Ana put on by the Secretary of State office. I was very impressed how well it was organized and staff was friendly and very helpful. Everything ran very smoothly, I left feeling good I accomplished my Apostille without stress or frustration. There was also collaboration with a mobile van from the Orange County Clerk-Recorders office where I was able to obtain a copy of my marriage license. Thank you to the entire staff, a job well done!

★★★★★ 2 days ago

I stopped by the Apostille pop-up and was really impressed! Everything was super organized, quick, and the staff were friendly and helpful. I was surprised at how fast the line moved and how clear and communicative the team was throughout.

We received the following review for our County Administration Office in Santa Ana. Thank you to my staff for providing top notch service!

★★★★★ 7 days ago

This was my second visit at this department and again, the service was top notch! From checking in to the service at the window, I couldn't be more please!

CUSTOMERS ARE SAYING...

The following customer comment cards were received for our South County Office in Laguna Hills. Thank you Jacqueline and Elizabeth for your fantastic customer service. Keep up the good work!

Jacqueline N. South County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. In what ways were our Saturday services beneficial to you?
The Associate was very helpful guiding me through my Document process

4. Reason for your visit?
deed Date: 5-7-2025

5. How did you hear about our Saturday services?
Internet

6. How can we improve our services?
There is no room for improvement it was FANTASTIC!

Elizabeth South County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. In what ways were our Saturday services beneficial to you?
She was so kind and answered all our questions

4. Reason for your visit?
Power of Attorney Date: 5/28/2015

5. How did you hear about our Saturday services?
We came in on Tuesday

6. How can we improve our services?
Please when reviewing Elizabeth - She should get high marks

MAY IN O.C. HISTORY



*The Orange County Airport terminal – opened in 1967 – as it appeared in 1971.
The airport was later renamed for actor and Newport Beach resident John Wayne.*

- | | |
|--------------|---|
| May 6, 1967 | The Orange County Airport's terminal was dedicated. Participants included Governor Ronald Reagan and the U.S. Navy's Blue Angels. |
| May 10, 1912 | Aviation pioneer Glenn L. Martin of Santa Ana made the first water-to-water airplane flight, from Newport Beach to Avalon Bay (Catalina Island). |
| May 21, 1948 | Controversial writer and philosopher Ayn Rand spoke at the Newport Beach Ebell Club about the rights of the individual. |
| May 23, 1963 | Longtime Laguna Beach Justice of the Peace and Philadelphia Phillies right-fielder C. C. "Gavvy" Cravath died in Orange County. He had been one of baseball's most prolific power hitters. His record of 119 home runs was broken by Babe Ruth in 1921. |
| May 27, 1977 | Disneyland's Space Mountain had its grand opening. All six surviving Mercury astronauts attended. |

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT



One of my staff took this photo in Seattle, Washington on a hike in Olympic National Park.

Visit our webpage at: [OCRecorder.com](https://www.ocrecorder.com)

For more information about
the Orange County Archives visit:
[OCArchives.com](https://www.ocarchives.com)

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