



HUGH NGUYEN

Orange County Clerk-Recorder

County Administration South
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WELCOME

Newsletter - June 2024

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Visit us at OCRECORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

**WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

(714) 834 - 2500

NEWS

Our June 8th special Saturday opening was one to remember! My department and I were proud to assist couples, families, and individuals who needed assistance with marriage and passport services. Thank you to all who visited our offices in Anaheim, Santa Ana, and Laguna Hills.

In total, we issued 157 marriage licenses, performed 130 civil marriage ceremonies, accepted 35 passport applications, and took 20 passport photos.

Thank you to my incredible staff for their dedication and hard work in making this special Saturday opening possible. Their efforts allowed us to offer these services efficiently, while still ensuring each guest received the highest quality of customer service.

Congratulations to all the couples who said "I do" at our offices. We are thrilled to share this special milestone with you and wish you lifelong happiness and love!



NEWS

I would like to extend my sincerest gratitude to our special guest officiants, actor, Emilio Rivera and singer / T V host, Carmen Jara for performing civil ceremonies at the Old County Courthouse in Santa Ana during our June 8 special Saturday opening.

Emilio's presence was not only a sweet surprise for our couples, but helped make their moment shine even brighter.

Carmen brought such warmth and soulfulness to each ceremony. Couples and their loved ones were thrilled to have her share in their moment to remember for a lifetime.

Their heartfelt ceremonies made many unions absolutely unforgettable!





Orange County Clerk-Recorder Earns National Achievement Award for Bridging Distances for Love: Virtual Marriage Ceremony Initiative

Santa Ana, CA – The Bridging Distances for Love: Clerk-Recorder’s Virtual Marriage Ceremony Initiative was recognized with a 2024 Achievement Award from the National Association of Counties (NACo). The award honors innovative and effective county government programs that strengthen services for residents.

The Orange County Clerk-Recorder's Virtual Marriage Ceremony Initiative facilitates remote participation in civil marriage ceremonies via live streaming technology. Designed to transcend geographical barriers, the program allows couples to invite family and friends from anywhere in the world to witness their special day in real-time. Couples visiting branch offices are offered the option to live stream their ceremony at no additional fee via Zoom and are provided a secure link to share with their invited guests for seamless connectivity. The initiative aims to enhance inclusivity, enabling couples to share their joyous occasion with loved ones who may be unable to attend physically due to health concerns or distance.

“I am humbled to receive this recognition,” said Clerk-Recorder Hugh Nguyen. “Receiving this award highlights my dedicated staff’s commitment to thinking how best to serve our couples on their special day through the use of available technologies.”

Each year, NACo’s Achievement Awards recognize outstanding programming in 18 categories aligned with the vast, comprehensive services counties provide. The categories include children and youth, criminal justice and public safety, libraries, management, information technology, health, civic engagement and more. Launched in 1970, the program is designed to celebrate innovation in county government. Each nominated program is judged on its own merits and not against other applications.

“The Achievement Awards recognize excellence in county government and effective public service,” said NACo President Mary Jo McGuire. “This year’s winners have delivered results for our residents and demonstrated innovative efforts to strengthen our communities.”

For any questions, please call the department’s information line at (714) 834-2500 during normal business hours Monday through Friday from 8 a.m. to 4:30 p.m., except holidays.

For media inquiries, please contact Billy Le at 714-834-2248.

NEWS

Thank you to Miss Universe Bolivia, Estefany Rivero for being a special guest officiant at our Orange County Clerk-Recorder Department on June 21.

She performed ceremonies for couples at the Old Orange Courthouse in Santa Ana and left a lasting impression on couples and guests on this beautiful occasion. Her presence added a touch of warmth and elegance, making the day truly unforgettable.

We were so honored to have Miss Universe Bolivia, Estefany Rivero join us and bring a wonderful surprise to our couples.



COMMUNITY OUTREACH

During the month of June:



On June 3, my staff attended Mommy & Me Vietnamese 1st anniversary!

We applaud their incredible efforts in educating young children about the Vietnamese language and culture in such an engaging manner.

Their invaluable videos and online presence across multiple accessible platforms are cultivating a future generation of Vietnamese Americans who are knowledgeable and proud of their heritage.

We wish Mommy & Me Vietnamese continuous growth to reach audiences globally.



On June 6, my team and I had the pleasure of attending the anniversary of El Zarandeado, a Mexican Seafood Restaurant in San Juan Capistrano specializing in serving the freshest seafood with unique assortment of spices. El Zarandeado has truly become a culinary gem within the Orange County community.

We warmly congratulate the El Zarandeado team on reaching this milestone, and we look forward to seeing this business continuously reach new heights with their success!



On June 8, my staff and I had the honor of presenting Mark Wahlberg with a certificate of recognition at the grand opening of Flecha and welcoming him and other celebrities to the Huntington Beach business community.

Flecha's unique blend of traditional Mexican flavors and modern culinary innovations promises an exciting dining experience for all.

We wish Flecha success and many prosperous years ahead.

COMMUNITY OUTREACH

During the month of June:



On June 14, my staff and I had a fantastic time connecting with the real estate industry in Anaheim. I had the pleasure to share updates about our Clerk-Recorder services and operations. Thank you Anaheim Real Estate Caravan for hosting this insightful event.



On June 26, my team joined the class of 2024 graduates of Advance Beauty College and proudly congratulated all the graduates for their achievements. It is always so special to us to be part of the Advance Beauty College graduation ceremony.

We look forward to seeing them succeed in their beauty careers and business endeavors. We wish the school continued success as they educate, support, and empower students on their beauty career pathways!



On June 27, I congratulated Mariscos Mocorito, a Sinaloa style seafood restaurant on their 14th anniversary.

I am proud to recognize this restaurant for their dedication to showcasing the authentic flavors of Sinaloa style seafood and their commitment to culinary excellence as they serve the Orange County community for the past 14 years.

May Mariscos Mocorito continue to leave a lasting impression on the community with their delicious food!

AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder *Employee of the Month*



Congratulations!

Carina

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, and may dress casual during their month of recognition.

It gives me great pleasure to announce Carina Herrera as Employee of the Month for June.

As a member of our Clerk Unit, Carina is responsible for duties such as processing notary registrations, environmental impact reports, and more. She has a great understanding of our department policies and procedures and can be counted on to complete her tasks in a timely manner with attention to detail. Supervisors praise her friendliness, positive demeanor, and exemplary professionalism towards the public and her team.

Carina is a strong team player who is flexible to the changing needs of the department. She works at our Special Saturday Openings and always makes herself available to support her colleagues and supervisors. Recently, she led a successful training session about environmental impact reports for her team which demonstrated her excellent communication skills and commitment to improving department efficiency. Carina also proactively strengthens the team morale by organizing potlucks during special occasions. Her efforts in connecting with others and fostering a supportive work environment make her a pleasure to work with.

All of Carina's positive qualities contribute to our department's success, and we are grateful to have her on our team.

Please join me in congratulating Carina on this achievement!

OCRecorder.com

AWARDS AND RECOGNITIONS



The Walking Challenge

Congratulations to team Wholly Walk-A-Moles for winning The Walking Challenge. Their team stepped it up with a total step count of 2,982,000 steps!

The department's Document Examining unit organized this successful team building activity that allowed all participants to challenge themselves and to encourage each other to work as a team. Congratulations to all the teams and participants for working together on a fun team building activity!

CUSTOMERS ARE SAYING...

Our North County branch office in Anaheim received the following reviews. Thank you to my staff for providing efficient service every day!

 6/9/24 ...

It was a super smooth process to get a birth certificate and walk to get the passport forms submitted . It took about 30 minutes for both items

 3 weeks ago NEW

Easy in and out. Very professional and quick!

The following reviews are from customers that recently visited our office inside the Old Orange County Courthouse in Santa Ana. We enjoy reading couple's memorable wedding days and are happy we can provide exemplary service!

 6/12/24 ...

Got married here 3.23.23. Very easy process. Everyone was very helpful. We were actually rushing this morning and forgot flowers, very luckily someone had given us part of their flowers to take pictures. Was a wonderful turn out.

 6/19/24  Updated review ...

We had such a meaningful and happy day here! It is our first wedding, so you know, we were a bit nervous lol. But luckily we met a lot of nice people, they help us a lot. We are very grateful! Especially Joanna, she is very patient and considerate to help us fill in the forms. And she was great at officiating the wedding! Loved the smile on her face:)

CUSTOMERS ARE SAYING...

The following reviews are from customers that recently visited the County Service Center in Santa Ana for passport services. Thank you to all my passport agents for always exceeding customer's expectations.

 6/9/24 ...

Customer service was outstanding April made my experience go so smoothly specially because I had my little ones there doing passports I thought I was going to struggle but she helped me every step of the way. She made sure my kids were happy and the pictures came out great I was very impressed with her service marked by efficiency and punctuality. I was impressed by her commitment to going the extra mile. The process was very fast and easy. She's super efficient you guys need more clerks like her. Parking was great I was able to find one right outside the building I felt like I was out of there very quickly.

 3 weeks ago NEW

Friendly Staff and process is pretty fast and very clean environment.

 4 days ago NEW

Excellent service .April she is Excellent employee thank you

CUSTOMERS ARE SAYING...

Our customers wrote the following reviews for our South County branch office in Laguna Hills. Thank you for providing our customers with fast and efficient service every day!



3 weeks ago

NEW

Came here to pick up a birth certificate. Previously applied to get it online (<5 mins) and picking up in person took about 3 minutes. Very smooth and very easy!

South County

on Nancy

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding	Good	Average	Fair	Poor
<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6/6/2024

3. Date of your visit: _____

4. Reason for your visit?
passport renewal

5. How long did you wait in line? *10-30* minutes

6. Do you have any suggestions to improve our services?

Excellent compared to the USPS.

JUNE IN O.C. HISTORY



Pacific Electric Railway and Southern Pacific Railroad depot, Newport Beach, 1930s.

Photo Courtesy of the O.C. Archives

- June 8, 1940** The Pacific Electric Railway abandoned rail service to Newport Beach after 35 years, replacing it with a bus service. Newport's Terrel Jasper, who had ridden on the very first P.E. trolley trip from Newport, also rode in the last one.
- June 20, 1914** The Santa Ana Elks Lodge laid the cornerstone for the new concrete pier at Huntington Beach. The celebration that followed included the first known demonstration of surfing in Orange County.
- June 23, 1940** A new pier was dedicated at Balboa.
- June 27, 1903** The Home Telephone Co. filed articles of incorporation with the Orange County Clerk. They planned to run telephone lines throughout north and central Orange County and into Los Angeles County.
- June 29, 1927** Laguna Beach became a city. At the time, the town had a population of only 1,900.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT



One of my staff took this photo of McWay Falls,
an 80-foot-tall waterfall in Big Sur off the Coast of California

Visit our webpage at: [OCRecorder.com](https://www.ocrecorder.com)

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the Orange County Archives visit:
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