



County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - August 2023

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Visit us at OCREORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

**WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

(714) 834 - 2500

NEWS

Our August 19 Special Saturday Opening was a great success! We are so pleased to share that in total we assisted with 142 marriage licenses, 102 civil ceremonies, 31 passport photos, and 43 new U.S. passport applications. Thank you to my incredible staff for their outstanding work and dedication to providing excellent service. Their efforts have made this Special Saturday Opening possible.

Thank you to everyone who stopped by our offices. We are so happy to assist you with marriages and passport services.



NEWS

Congratulations to all the couples who tied the knot on our Special Saturday Opening at our Anaheim, Santa Ana, and Laguna Hills offices!

We are honored to assist you on this special and happy occasion. We wish you a lifetime of love and happiness together.



NEWS



Hugh Nguyen

Orange County Clerk-Recorder

2023 SPECIAL SATURDAY OPENINGS

October 21, December 16

10 AM to 3 PM

Appointments & Free Parking Available



Old Orange County Courthouse

211 W. Santa Ana Blvd., Rm 202,
Santa Ana, CA 92701

Services available:

- ✓ marriage license
- ✓ civil ceremony
- ✓ new passport
- ✓ passport photo



North County Branch Office

222 S. Harbor Blvd.,
Ste. 110A & 110B,
Anaheim, CA 92805

Services available:

- ✓ marriage license
- ✓ civil ceremony
- ✓ new passport
- ✓ passport photo



South County Branch Office

24031 El Toro Rd., Ste. 160,
Laguna Hills, CA 92653

Services available:

- ✓ marriage license
- ✓ civil ceremony
- ✓ new passport
- ✓ passport photo

OCRecorder.com | 714-834-2500

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HUGH NGUYEN
ORANGE COUNTY
CLERK-RECORDER

REAL ESTATE **FRAUD PREVENTION**

Orange County Clerk-Recorder is committed to protecting property owners from real estate fraud by providing a Property Fraud Prevention Courtesy Notice service since 2007 in collaboration with Orange County District Attorney.



NO SIGN-UP NECESSARY

The courtesy notice is free and automatically sent to the property owner when a document affecting title to a property is recorded.



CONTENTS OF THE NOTICE

- Notification of the recent property recording transaction
- the first page preview of the recorded document



SUSPECT FRAUD?

Contact Orange County District Attorney's Real Estate Fraud Unit at REFraud@da.ocgov.com



BE PROACTIVE

Regularly monitor for any recorded documents that may affect ownership every 6 months by visiting our offices to review the Grantor/Grantee Index for free or perform a search on our online Grantor/Grantee Index at OCRecorder.com

OCRECORDER.COM | (714) 834-2500

COMMUNITY OUTREACH

During the month of August:



On the morning of August 4, I had a wonderful time speaking at the Laguna Niguel Chamber of Commerce Government & Community Relations meeting about the many essential services our Clerk-Recorder department provides.

It was such a pleasure to meet with everyone and answer questions about what we do. Thank you to the Laguna Niguel Chamber of Commerce for having me!



On August 4, my team joined the Small Business Development Center Eats graduation event in downtown Santa Ana and saw fantastic presentations by many diverse businesses.

We are so excited for these food entrepreneurs who just graduated from the SBDC Eats program. We wish all of these business owners success in Orange County and beyond.



On August 17, I was happy to celebrate with Laguna Hills Chamber of Commerce on their grand opening and ribbon cutting for their new chamber office. I wish them continuous growth and success in supporting Orange County business owners and nurturing community connections.

Congratulations to the Laguna Hills Chamber of Commerce on the ribbon cutting of their new office.

COMMUNITY OUTREACH

During the month of August:



On August 25, Assemblyman Tri Ta, the City of Stanton, and the Contractors State License Board hosted a Senior Scam Stopper Seminar to raise awareness on the possible fraudulent schemes targeting the senior population.

I had the opportunity to speak on the topic of real property fraud, and shared tips on how to watch for warning signs of

real property fraud. It was also very important for me to share how my department provides a Property Fraud Prevention Notice service in collaboration with the Orange County District Attorney to help protect Orange County homeowners against fraud.

Thank you for having me!



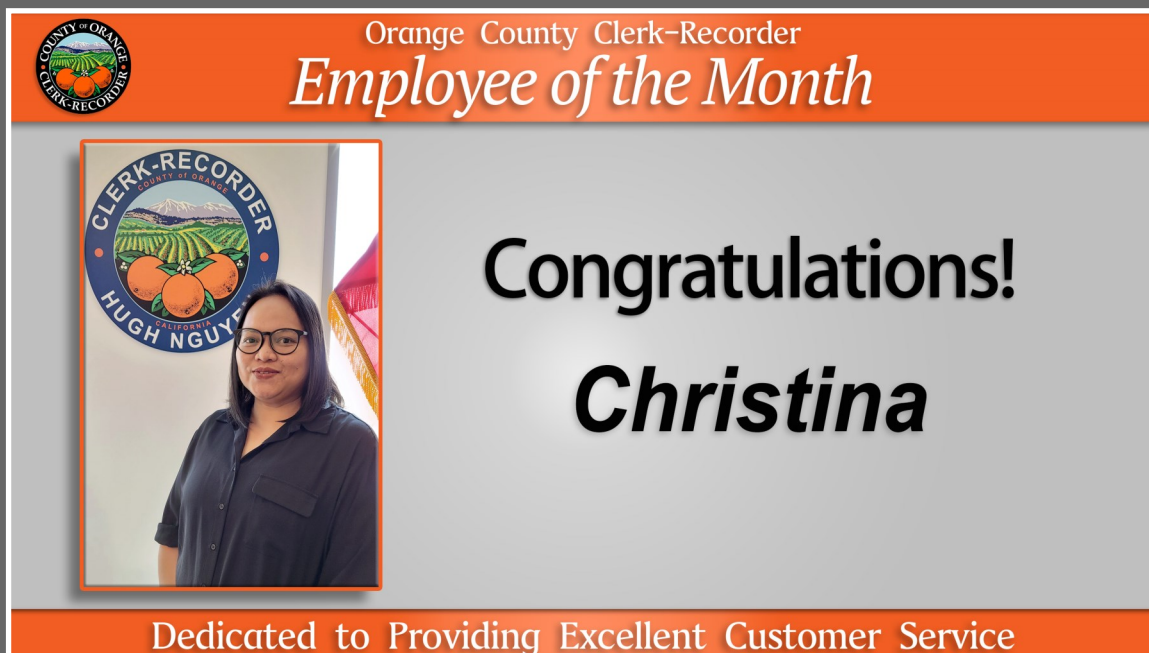
On August 26, my outreach team was happy to be present at the Vietnamese Language Ministry Program Closing Ceremony to recognize the program's positive contributions to students and the community.

We commend the program for enriching students' understanding and appreciation for Vietnamese language and culture.

We are excited for the Vietnamese

Language Ministry Program's growth and success and eagerly anticipate their continued positive impact!

AWARDS AND RECOGNITIONS



Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, and may dress casual during their month of recognition.

It gives me great pleasure to announce Christina Pinpin as Employee of the Month for August.

Christina is an incredible asset to our department in her role as lead of our Data Entry unit. Her knowledge, strong work ethic, and willingness to go above and beyond are evident to her supervisors and colleagues every day.

Christina has made many positive contributions to our department, and the level of care she places in her work is truly admirable. She trained the Examining supervisors on the day-to-day responsibilities of the data entry unit, trained all the document examiners on how to index recorded documents, and set up one-on-one sessions to ensure everyone understood the process. Staff who have been trained by Christina praise her clear communication, patience, and how she adds a personal touch to training everyone. Christina recently completed a thorough indexing training guide that has examples, government codes, and specific notations. This high sense of teamwork and support for her colleagues makes Christina so wonderful to work with.

In addition to her normal duties, Christina also contributes to advancements within our department. She works closely with our IT team and vendor on testing the new indexing software and meticulously communicates any issues to help improve the program.

Christina is a pleasure to work with, and our department is thankful to have her on our team.

Please join me in congratulating Christina on this achievement!

OCRecorder.com

CUSTOMERS ARE SAYING...

We received the following comment cards from customers that visited our North County branch office in Anaheim. Thank you Hazel, Lyndsey, and Roberto for your outstanding service and always going above and beyond!

North County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 8/18/2023

4. Reason for your visit?
a birth certificate for my niece

5. How long did you wait in line? 5 minutes

6. Do you have any suggestions to improve our services?
No improvements needed. Hazel and Lyndsey are outstanding employees.

North County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 08/01/2023

4. Reason for your visit?
FILING MARRIAGE APP

5. How long did you wait in line? 0 minutes

6. Do you have any suggestions to improve our services?
NO SUGGESTIONS.
ROBERTO HAS BEEN AMAZING.
SO KIND, PATIENT AND INFORMATIVE.
WE WORKED WITH HIM ON TWO DIFFERENT VISITS.

CUSTOMERS ARE SAYING...

Document Examiner Matt from our North County branch office in Anaheim received the following comment card from a customer he assisted.

Thank you Matt for your incredible example in providing your expertise and patience to our customer.

Matt North County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 8-16-28-17-2023

4. Reason for your visit?
Wells

5. How long did you wait in line? 5 minutes

6. Do you have any suggestions to improve our services?
not every situation is same. Research will take a long, long time
This employee is SUPER Patient.

Our Document Examining staff at our North County branch office in Anaheim received the following review. Thank you for your efficient and excellent customer service.

Orange County Clerk-Recorder - North County Branch Office Anaheim [🔗](#)

Store code: NCOUNTY

Wells Fargo Building, 222 S. Harbor Blvd., Ste. 110, Anaheim, CA 92805



David Nguyen

★★★★★ 3 weeks ago

Quick and easy to get real property documents recorded! Took maybe 20 minutes. Free 90 minute parking on the street.

CUSTOMERS ARE SAYING...

We received great feedback from customers who recently visited our South County branch office in Laguna Hills. I would like to thank my staff for exceeding customers expectations and making outstanding service their priority. Keep up the great work!



8/25/23

...

What can I say... this place is absolutely phenomenal! Was in and out in 5 minutes... whatttt? Crazy awesome service. I went in for a birth certificate and checked in with a QR code shortly after filled out the form and was attended immediately. My fiancé was stunned at how fast the process was. Birth certificate is \$32 if you were wondering... definitely coming back again for a smooth process on any other forms I'll need in the future.



8/12/23

...

Fast and efficient . I needed a late min birth cert to go on a plane with my infant. Forgot to mail in the paper from the hospital. A year later needed one. I filled out the paper online after calling the number on file. Walked in. Scanned the QR code and walked out after being called up. Honestly both times I've been nothing but fast service



Sally Kendall

Casta Del Sol • 13 hr ago • 🌐

...

I am so happy that there is the County Clerk-Recorder on El Toro Road. I have used them twice and do not have to drive to Santa Ana.



5

♡ Like

💬 2 Comments

➦ Share

AUGUST IN O.C. HISTORY



Portrait of Bernardo Yorba, circa 1850 (Courtesy Bowers Museum)

- Aug. 1, 1889** Orange County officially came into existence, splitting away from Los Angeles County.
- Aug. 4, 1801** Bernardo Antonio Yorba was born in San Diego. He would help develop his family's Rancho Santiago de Santa Ana and later received his own grant in Santa Ana Canyon where he built a huge adobe home. Together, these ranchos covered a large portion of what would become Orange County.
- Aug. 14, 1945** Steve Martin was born in Texas. The actor/comedian would attend Garden Grove High School and Santa Ana College, and worked at Disneyland and Knott's Berry Farm.
- Aug. 17, 1833** Mexico's Congress voted to secularize California's missions. The task was completed four years later.
- Aug. 31, 1973** The first International Street Fair opened in Orange, based on a similar fair held in Orange's Plaza in 1910.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT



One of my staff captured a beautiful view of Rainbow Falls while on a hike in Mammoth, CA.

Visit our webpage at: [OCRecorder.com](https://www.OCRecorder.com)

For more information about
the Orange County Archives visit:
[OCArchives.com](https://www.OCArchives.com)

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