



County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - July 2023

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Visit us at OCREORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

**WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

(714) 834 - 2500

NEWS



Clerk-Recorder Unveils New Mural at South County Branch Office at Laguna Hills Civic Center

We are excited to announce our brand new mural inside our South County branch office at the Laguna Hills Civic Center. Here at OC Clerk-Recorder, we're all about capturing the perfect moment and this mural will allow those looking to tie the knot at our South County branch office to capture their momentous occasion.

We look forward to seeing creative, fun, and heartwarming photos that couples can take with our mural and share them with the world.

The department would like to remind couples that Orange County has one of the lowest costs for a marriage license and marriage ceremony in the state. Couples can purchase a public marriage license for \$61 and a confidential marriage license for \$66. A civil marriage ceremony can be performed for an additional \$28.

NEWS

My staff took photos of couples that recently said “I Do” at our South County branch office in Laguna Hills with our new mural. I’m excited to see couples taking advantage to capture memorable photos to share with their loved ones. Congratulations to all the couples who started their adventure at the Orange County Clerk-Recorder Department!



NEWS



Hugh Nguyen

Orange County Clerk-Recorder

2023 SPECIAL SATURDAY OPENINGS

August 19, October 21, December 16

10 AM to 3 PM

Appointments & Free Parking Available



Old Orange County Courthouse

211 W. Santa Ana Blvd., Rm 202,
Santa Ana, CA 92701

Services available:

- ✓ marriage license
- ✓ civil ceremony
- ✓ new passport
- ✓ passport photo



North County Branch Office

222 S. Harbor Blvd.,
Ste. 110A & 110B,
Anaheim, CA 92805

Services available:

- ✓ marriage license
- ✓ civil ceremony
- ✓ new passport
- ✓ passport photo



South County Branch Office

24031 El Toro Rd., Ste. 160,
Laguna Hills, CA 92653

Services available:

- ✓ marriage license
- ✓ civil ceremony
- ✓ new passport
- ✓ passport photo

OCRecorder.com | 714-834-2500

OCRecorder.com

COMMUNITY OUTREACH

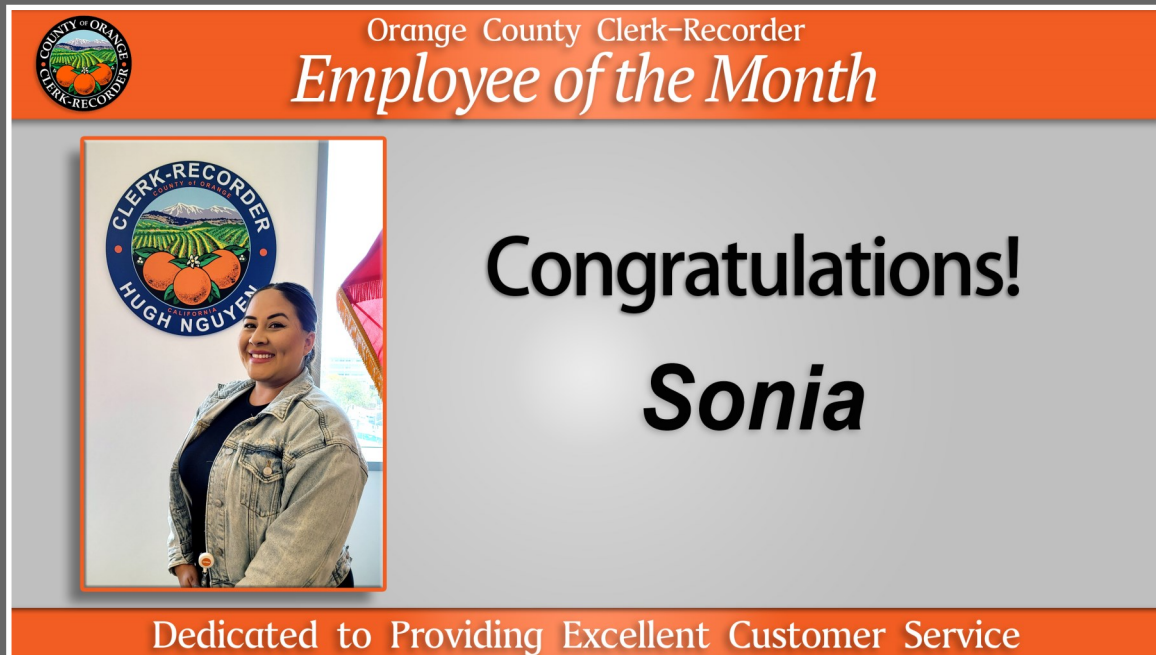
During the month of July:

On July 29, my staff attended the Huntington Beach Financial Center's grand opening event. Their dedication to providing financial education and planning for families is truly commendable.

We wish them the best as they work towards their admirable goal of empowering 30 million individuals, families, and businesses by 2030.



AWARDS AND RECOGNITIONS



Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, and may dress casual during their month of recognition.

It gives me great pleasure to announce Sonia Florido as Employee of the Month for July.

Sonia consistently demonstrates her strong understanding of our department's policies and procedures, and her excellent customer service skills exemplify the high quality of service we strive to provide. Sonia assists every customer with great care, respect, and a great smile. Most recently, a customer expressed their gratitude for Sonia, describing her as "amazingly nice."

Sonia's dedication and high sense of teamwork is appreciated by her supervisors and coworkers. She prioritizes the needs of the department through her willingness to provide coverage at branch offices without hesitation when necessary. Sonia is always happy to help her coworkers and is very welcoming and supportive to new members of our team. Most recently, she took time to create a list of frequently asked questions to assist new staff better understand Clerk Operations' procedures. In addition to her outstanding job performance, these qualities make Sonia such a pleasure to work with.

Since joining our department, Sonia has proven to be an incredible asset to our team. Her positive contributions to our department are appreciated by all. We are thankful to have Sonia on our team.

Please join me in congratulating Sonia on this achievement!

CUSTOMERS ARE SAYING...

The following reviews are from customers that took the time to write outstanding reviews after visiting the County Service Center in Santa Ana. Thank you to my staff for providing our customers with fast service and exceeding all expectations.

★★★★★ 7/20/23

...

Stopped by to get a copy of my marriage certificate. Walked into this clean, sleek office and was in shock at how nice this place is! All the staff must be really happy to work here because everyone I came into contact with was so great. I walked in and was immediately greeted by friendly and accommodating check-in workers. I sat down for just a moment, got a confirmation text on my phone, looked up at the screen and immediately was called to a desk where I quickly received my marriage certificate copy (\$17). I did fill a form out online prior to coming, but for some reason it couldn't be found in the system, but they so kindly helped me fill out a new form (shoutout to desk #6, sorry did not catch your name)! I inquired about passport photos, found out I did not need an appointment so went back to the check-in desk and they got me in the queue. After a short wait, got my photo taken quickly. The person who helped me kindly did a retake for me hehe. Overall a great experience at the Clerk-Recorder office and would definitely recommend this location!

★★★★★ 7/20/23

...

Went here for my birth certificate and they printed it on the spot! If you are doing a background check or something that needs a type C for an I-9 and are worries! Do it here for cheap, efficient, friendly and quick service! I am genuinely surprised and happy

Orange County Clerk-Recorder Department 
601 N. Ross St., Santa Ana, CA 92701



Alfonso Gutierrez

★★★★★ 2 weeks ago

OUTSTANDING SERVICE!!!!!!!! A+++++++

CUSTOMERS ARE SAYING...

A customer left a review for my staff at our North County branch office in Anaheim. Thank you to all of my North County staff for always showing customers our dedication to providing efficient and excellent customer service!



Michelle Galloway

2 reviews



a week ago

NEW

My fiance and I went in to get a marriage license and not only was the process super quick but everyone was very nice and helpful. I am the worst with names and I wish I could remember the name of the person that helped me. Nonetheless, it was a great experience.

North County

1. Please rate our service in the following areas.

	Outstanding	Good	Average	Fair	Poor
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. How would you rate our overall service?
(Please circle your selection)

Outstanding Good Average Fair Poor

3. Date of your visit: 7/24/23

4. Reason for your visit?
DBA

5. How long did you wait in line? 1 minutes

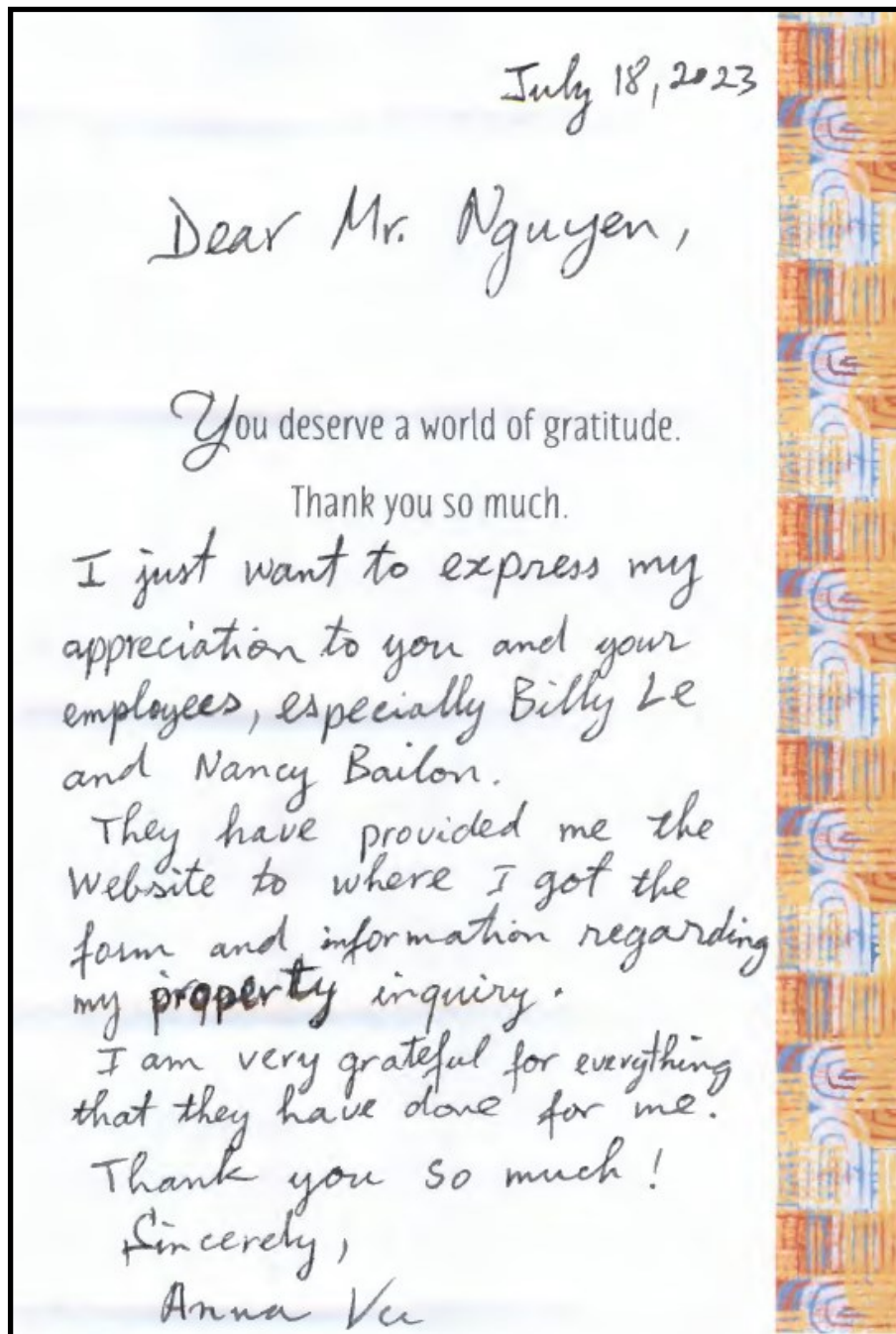
6. Do you have any suggestions to improve our services?
Keep up the goodwork

(ROBERTO VEGA)

Our North County branch office in Anaheim received the following comment card from a customer who was assisted by Roberto Vega. Thank you for consistently providing outstanding service. Great job!

CUSTOMERS ARE SAYING...

We received the note below from a customer who was assisted inside the County Service Center in Santa Ana praising Billy and Nancy for their great customer service. Thank you Billy and Nancy, your excellent customer service is recognized and is greatly appreciated.



JULY IN O.C. HISTORY



A Pacific Electric “Red Car” at Huntington Beach’s first depot, near the foot of the pier, at Main Street and Ocean Avenue (PCH), circa 1920s.

July 1, 1946

Sgt. William Durkin of Marine Corps Air Station El Toro rescued tycoon inventor and aviator Howard Hughes from the wreckage of the experimental plane that Hughes had crashed in a beet field south of Santa Ana.

July 4, 1904

The first Pacific Electric Railway “Red Car” trolley arrived in Orange County with the opening of the Huntington Beach line. A big Independence Day parade welcomed the Red Cars – a Huntington Beach tradition that continues today.

July 4, 1925

Fleetwood (RV) Enterprises founder, Orange County philanthropist, and TV cooking show host John Crean was born in North Dakota.

July 5, 1846

Capt. John C. Frémont was elected leader of the Bear Flag revolt and declared California an independent republic.

July 17-23, 1953

The National Boy Scout Jamboree was held on the Irvine Ranch, near today’s Fashion Island. About 50,000 Boy Scouts and Scouters attended. The road built through the middle of the 3,000-acre campsite is now called Jamboree Road.

Historical facts provided by Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT



One of my staff took this photo while promenading in beautiful Venice, Italy during a recent European Summer adventure.

Visit our webpage at: [OCRecorder.com](https://www.OCRecorder.com)

For more information about
the Orange County Archives visit:
[OCArchives.com](https://www.OCArchives.com)

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