



County Administration South  
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

## WELCOME

Newsletter - April 2023

*Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at [OCRecorder.com](http://OCRecorder.com) for more information about the department and the services provided to the public.*

*Sincerely,*

*Hugh Nguyen  
County Clerk-Recorder*

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**ORANGE COUNTY CLERK-RECORDER**

**CALL CENTER**

**WE ARE HERE TO ANSWER YOUR QUESTIONS  
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

**(714) 834 - 2500**



# NEWS

Thank you to my incredible and dedicated staff who made our Special Saturday Opening a success this past weekend on April 29. A special thank you to the families and individuals that visited our locations for passport and marriage services.

Our staff eagerly assisted customers and issued 153 marriage licenses, performed 86 civil marriage ceremonies, accepted 44 new passport applications, and 36 passport photos.





# COMMUNITY OUTREACH

## During the month of April:



On the weekend of April 1, my staff had the pleasure of joining the 2nd Easter Egg Hunt hosted by Nguoi Viet California. Nguoi Viet California is a non-profit organization that is dedicated to connecting communities by providing community support services. We wish Nguoi Viet California great success in their endeavors in helping the community.



On April 7, my team congratulated the graduates of the 2023 MADE Program hosted by America's SBDC. This program aims to assist start-up businesses and concepts with planning, marketing, and financing to ultimately make business dreams a reality.

We wish the graduates success in their business endeavors. It was our pleasure to celebrate with MADE graduates on this special occasion.



On April 11, I was invited to speak at the Laguna Niguel Junior Civic Workshop Graduation Celebration. It is incredibly meaningful to me to meet the students who are eager to learn about government services.

Congratulations to the students who graduated from the Laguna Niguel Junior Civic Workshop. I wish you the very best in your bright future ahead.

# COMMUNITY OUTREACH

## During the month of April:



On April 13, my team had the pleasure of congratulating the students who were recognized at the Garden Grove Unified School District Community Advisory Committee Special Awards Ceremony.

It was our pleasure to be part of this special event honoring the students.



On April 21, my team was excited to congratulate graduates of the 2023 Beauty Boss Program hosted by America's SBDC which aims to help beauty professionals launch and expand their businesses.

We wish them much success as they embark on an exciting new chapter with their respective fields including services in hair, barbering, makeup, skincare and more.



Over the weekend on April 23, my team joined forces with 150 students and facilitators of the Asian Garden Mall to celebrate Earth Day by keeping the Little Saigon area clean.

I want to commend the student leaders and the rest of the team for their dedication and hard work. Your efforts in creating a cleaner, green future for us all are greatly appreciated.



# COMMUNITY OUTREACH

## During the month of April:



On April 26, my team shared information about our office and the services we provide at the Garden Grove Unified School District's Summer Resources Fair for families.

We had a fun time meeting everyone and informing families on our many essential services. Thank you to everyone who visited our booth, and a special thank you to the Garden Grove Unified School District for inviting us to join this special community event.



On April 28, my staff congratulated Pizza D'Z in Fountain Valley on their anniversary.

We wish Pizza D'Z continuous success and growth as they serve quality food and provide excellent customer service to the Orange County community.

# AWARDS AND RECOGNITIONS



## Orange County Clerk-Recorder *Employee of the Month*



**Congratulations!**  
***Kent***

**Dedicated to Providing Excellent Customer Service**

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, and may dress casual during their month of recognition.

It gives me great pleasure to announce Kent Nguyen as Employee of the Month for April.

Since joining our department, Kent has proven to be an asset and integral member of our information technology unit. Kent is one of our senior information technologists and is responsible for supporting applications and databases that allow our department to run smoothly. He consistently demonstrates exemplary technical abilities, knowledge of many programming languages, strong work ethic, and an innovative mindset in making improvements to existing systems while having a strong understanding of our department's needs.

Always reliable and never hesitant to lend a helping hand, Kent's colleagues can always count on him to take the lead and get tasks done in a timely and high-quality manner. He continuously improves, streamlines, and adds functionalities to our appointment systems which are essential to the changing needs of our department including Special Saturday Openings. Kent also developed software for verifying Clerk-Recorder image repositories and continues to work on further software development projects that benefit our department.

Kent's positive contributions to our department are greatly appreciated by all. His professionalism, reliability, patience, and friendliness towards every colleague makes him a great pleasure to work with. We are thankful to have Kent on our team.

Please join me in congratulating Kent on this achievement!

**OCRecorder.com**

# CUSTOMERS ARE SAYING...

Our Passport Services team in our North County branch office in Anaheim received the following review. Thank you for your fantastic customer service!



**Andrew A.**

@ 1564 friends

★ 13 reviews

📷 13 photos

★★★★★ 4/26/23

...

Came in today for my passport renewal. Two really nice ladies helped me. They took my photo for the passport renewal, stapled it on the form, looked over my documents, and made sure everything was correct. After several days of research and dreading the 7-9 week (expedited!) wait to get my new passport, I was very grateful to have someone knowledgeable help me through the process as any mistakes could cause a longer delay in getting my new passport.

A customer wrote the following review after visiting our office at the Old County Courthouse in Santa Ana.

★★★★★ 4/21/23

...

Perfect venue for a simple recital of vows in a pretty historic setting. We had a small group of immediate family. There would have been room for more people. There are several spots that are nice for taking pictures. I am not sure if they have access for people with mobility problems. If that is a concern I would check with the courthouse because there are quite a few stairs to the entrance that would prevent entrance. I couldn't see anything on their website.



# CUSTOMERS ARE SAYING...

Customers left the following reviews for staff at the County Service Center in Santa Ana. Keep up the great work!

Orange County Clerk-Recorder Department [🔗](#)

601 N. Ross St., Santa Ana, CA 92701



Racheal Salas

★★★★★ 3 weeks ago

The staff was really helpful with getting my daughters birth certicate. I felt like the process was fast and efficient. I paid \$32.00 for a. Birth certificate, all you need is a valid identification, and cash or card (debit or credit is good). The new buildings look great!



Orange County Clerk-Recorder Department [🔗](#)

601 N. Ross St., Santa Ana, CA 92701



Hui Wang

★★★★★ 6 days ago

This place is awesome, very new building, looks very modern. The lady on the desk 3 who processed my birth certificate is very nice. It takes only 10ish minutes to get all done!



Saehoon H.

👤 0 friends

★ 3 reviews

★★★★★ 4/4/23



I was there 10-15 years ago to get my copy of certificate of marriage license And I went there today , Wow it looks really nice and clean there was no line and all the staffs are nice and friendly

A female worker was on the floor trying to help customers I had a feeling like " Wow finally I see my tax money works"

Thanks everyone to make this office like that !

Orange County Clerk-Recorder Department [🔗](#)

601 N. Ross St., Santa Ana, CA 92701



afreen mirza

★★★★★ 3 days ago

Wow! Amazing office and so professional! The staff is friendly, courteous and so efficient! I was feeling a little overwhelmed at the prospect of a walk in Passport office, but wow.....



**OCRecorder.com**



# CUSTOMERS ARE SAYING...

We received the following feedback from customers helped by staff member Billy Le. Thank you Billy for the excellent service you always provide to the public.



**Hannah J.**

@ 0 friends

★ 1 review

★★★★★ 4/3/23

...

I came to do my passport today and everyone was very helpful. Billy helped me get all my forms sorted and made the process super quick and easy all within an hour!



**Julie C.**

@ 89 friends

★ 9 reviews

📷 4 photos

★★★★★ 4/14/23

...

I had a very good experience at OC Clerk Recorder today. I help my mom do the passport and she needs translator but I was confused on fill out the application. I was impressed with the staff explain very details and patience. Especially, Billy is the best. He is so dedicated and care for my mom's needs. I wish they could hire more Vietnamese staff since majority Vietnamese is live in OC.

BTW. The new building is so beautiful and clean with so many chairs and computers to fill out application.



**Tuan L.**

@ 0 friends

★ 2 reviews

★★★★★ 4/26/23

...

This week, I went to USPS Huntington Beach branch to apply for a new passport for my daughter but the next available appointment is 2 weeks out. Good thing I called my friend Billy Le, who works at the OC Clerk-Recorder office. Billy was very helpful in providing passport service information. The Clerk-Recorder office offers walk-ins passport service before 4 pm which worked out really well for us. The staff were friendly and helpful. They have computers for us to fill out passport application online. After about 10 minutes waiting and another 10 minutes working with the staff to verify information we completed submitting passport application. They also offer passport photos service for \$7 when CVS charges \$16.99 + tax.

# APRIL IN O.C. HISTORY



*Postcard image of the construction of Anaheim Stadium, 1965.  
Note the orange groves in the foreground and distance.*

**April 5, 1846**

Rancho Potrero los Pinos, in the mountains of Orange County, was granted to Juan Forster of San Juan Capistrano. It was a small addition to his already vast land holdings in the region.

**April 9, 1964**

“Singing cowboy” Gene Autry announced that his California Angels baseball team was moving from Los Angeles to Anaheim.

**April 16, 1927**

Orange County Historian Jim Sleeper was born in Santa Ana. His books include *Turn the Rascals Out!* (1973), and *A Boys' Book of Bear Stories (Not for Boys): A Grizzly Introduction to the Santa Ana Mountains* (1976).

**April 27, 1994**

Richard Nixon was laid to rest mere yards from the Yorba Linda house where he was born. Presidents Clinton, Carter, Reagan, Bush and Ford attended the service.

**April 29, 1958**

Actress Michelle Pfeiffer was born in Santa Ana. She went on to grow up in Orange County, graduating from Fountain Valley High School in 1976 – just three years before her first notable TV and movie roles.

Historical facts provided by: Assistant Archivist Chris Jepsen.

Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.



# OUT AND ABOUT



One of my staff took this photo of the Irvine Spectrum Center's 108-foot Ferris wheel in Irvine, California.

Visit our webpage at: [OCRecorder.com](http://OCRecorder.com)

For more information about  
the Orange County Archives visit:  
[OCArchives.com](http://OCArchives.com)

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