

County Administration South 601 N. Ross Street, Santa Ana, CA 92701

(714) 834-2500

WELCOME

Newsletter - July 2021

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at OCRecorder.com for more information about the department and the services provided to the public.

Sincerely,

Hugh Nguyen County Clerk-Recorder

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Visit us at OCRECORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

WE ARE HERE TO ANSWER YOUR QUESTIONS MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.

(714) 834 - 2500

NEWS



LOOKING TO TRAVEL SOON?

The Orange County Clerk-Recorder Department is once again offering passport services **by appointment only**. If you wish to make an appointment, please visit OCRecorder.com to access our online scheduling portal. Our office is a designated passport acceptance facility with skilled passport agents on site to help you submit your passport application. This ensures everything is submitted to the U.S. Department of State correctly to avoid any delays. We also offer passport photos that are printed while you wait and are attached to your application.

Please know that the Clerk-Recorder Department is only authorized to accept new passport applications. All accepted applications are mailed to the U.S. Department of State; they are responsible for processing the application and issuing the passport. Currently, routine processing service at the federal level can take up to 18 weeks total from the day the U.S. Department of State receives the application from our office. The Department of State also offers expedited service for an additional \$60 which currently takes up to 12 weeks for processing and mailing. Customers with emergency or urgent travel needs within three business days should call the national passport information line at 1 (877) 487-2778, email NPIC@state.gov, or visit travel.state.gov for further assistance. For more information about passport appointments through our office, please visit OCRecorder.com or call the department's information line at (714) 834-2500. Please be sure to read the next pages outlining passport fees and required documents.

Please note, our department does not process passport renewals. For more information on how to renew your passport, please visit the U.S. Department of State's website at: travel.state.gov.

Interested in getting a passport?

Passport services are by appointment only. Please bring the required documents below, along with a completed and unsigned <u>DS11</u> form and the correct fees (on the next page) to your appointment. To schedule an appointment, please visit <u>OCRecorder.com</u>.

PASSPORT CHECKLIST
Proof of U.S. Citizenship (certified copy of birth, citizenship or naturalization certificate, expired passport, etc.)
Proof of Identity (Driver's License, Identification Card, Military ID, Naturalization Certificate, etc.) Note: Minors under 16 years of age must submit copies of both parent's IDs
Recent Passport Photographs in Color (taken within the last six months and 2"x 2" in size)
Passport Fees (Please see reverse side for fees and payment requirements.)
Social Security Number (The application requires the social security number only. We do not require to see the actual social security card but please know your social security number to complete the application.)
Expired Passport and a Certified Copy of the Applicant's Birth Certificate (For minors under 16 years of age to obtain a new passport)
All applicants must be present.
Please ensure you follow additional instructions listed on your passport application.
Fee information listed on other side of this checklist.
Appointments are highly recommended.
To find out which of our locations offer passport services or to make an appointment, please visit us at: OCRecorder.com

Rev. 3/2018

Interested in getting a passport?

Passport services require two separate fees. The Passport Application Fee must be paid by check or money order to the U.S. Department of State. The processing fee is paid to the Clerk-Recorder department by any method: cash, check, money order, or card. Passport services are by appointment only. To schedule an appointment, please visit OCRecorder.com.

Passport Fees

Passport Application Fees and Processing Fees are paid separately.

Passport application fees are paid to the U.S. Department of State with a check or money order only. Processing and passport photo fees must be paid to the Clerk-Recorder Department with any form of payment—check, cash or credit/debit card.

Adult Applicants (Age 16 Years and Older)				
	Passport Application Fee	Processing Fee		
	Paid to U.S. Department of State with a check or money order only	Paid to Clerk-Recorder Department with any form of payment		
Passport Book	\$110	\$35		
Passport Card*	\$30	\$35		
Passport Book and Card*	\$140	\$35		

Passport Renewals – The Clerk-Recorder Department does not process renewals. For more information on how to renew your passport, please visit the U.S. Department of State's website at: www.travel.state.gov

Minor Applicants (Under Age 16)				
	Passport Application Fee	Processing Fee		
	Paid to U.S. Department of State with a check or money order only	Paid to Clerk-Recorder Department with any form of payment		
Passport Book	\$80	\$35		
Passport Card*	\$15	\$35		
Passport Book and Card*	\$95	\$35		

Other Fees		
Expedite Fee	Paid per application, in addition to application fees. Provides faster processing than routine service. Fee can be paid with a check or money order payable to the U.S. Department of State as part of the passport application fee if requested. This fee is subject to change without notice.	\$60
Passport Photos	This fee is paid to the Clerk-Recorder Department using any form of payment.	\$10

^{*} A passport card is valid only for travel by land and sea to Canada, Mexico, Bermuda and the Caribbean.

COMMUNITY OUTREACH

During the month of July:



On July 7, my team attended the ribbon cutting ceremony for Pietrini Pizza
Napoletana in the City of Los Alamitos. I wish them great success in being a family-owned and operated restaurant serving authentic Neapolitan pizza pies, salads, and specialty house made desserts. Please join me in welcoming their business to Los Alamitos.



On July 14, my outreach staff attended the ribbon cutting ceremony for Kwik Kopy Printing in the City of Mission Viejo. I wish Mr. Dave Leckness and his team continued success in providing Orange County residents a wide variety of printing, copying, design and bindery services, that comes with more than 20 years of experience.



On July 20, my team attended the ribbon cutting ceremony for Dr. Bobby's Orange Coast Orthodontics in the City of Laguna Hills. I wish their team all the best in helping Orange County residents achieve the smile they deserve with treatments that enhance its appearance and promotes functionality.

COMMUNITY OUTREACH

During the month of July:



On July 21, my team attended the ribbon cutting ceremony for Easterseals Southern California in the City of Brea. I wish them great success in championing programs and services that unlock each person's potential regardless of the challenges they may face.



On July 21, my team joined the celebration of Mr. Cliff Pedersen's 104th birthday.

Mr. Pedersen happens to be one of the longest surviving World War II military veterans in Orange County. It was an honor to thank him for his service and to wish him a happy birthday.



On July 22, my outreach staff joined members of the Garden Grove Chamber of Commerce and other local dignitaries at the ribbon cutting ceremony for MoonGoat at their third location in the City of Garden Grove. I wish Mr. Evans, Mr. and Mrs. Longridge and the rest of the team continued success on their mission to make days easier and better for Orange County residents with their coffee offerings.

COMMUNITY OUTREACH

During the month of July:



On July 23, my team attended the ribbon cutting event for Bungalow J in the city of San Clemente. I wish this family business great success in being a full service residential interior design studio bringing a long career in design, love of fashion, and keen eye for style to Orange County.



It was an honor for me to join this amazing team on July 24 to celebrate the grand opening of Artisan - 7 Leaves & Crema Bakery. I presented a certificate of recognition and wished them great success in bringing unique and delicious beverages and food to our communities that connect cultures with goodness every day.

AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder Employee of the Month



Congratulations! John Nguyen

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque and may dress casual during their month of recognition.

It gives me great pleasure to announce John Nguyen as Employee of the Month for July.

Since joining the department, John has demonstrated outstanding professionalism, excellent customer service skills, and has quickly become reliable support for both his team and supervisors. As a lead at the South County branch office, he assists with opening and closing the office on time. He organizes and prioritizes his tasks efficiently and effectively. He has demonstrated a clear understanding of the department policies and procedures and has assisted his supervisors with the operations at the department's branch office.

John has a keen understanding of the workload at the branch office and is prepared to help as needed without hesitation. He is an excellent team player. He always completes his tasks effortlessly and with minimal errors. His outstanding attendance and punctuality serve as an example to his peers. Customers and supervisors have noted his kind and professional demeanor. John is known for always maintaining a positive attitude towards everyone around him. He is a pleasure to have on our team.

Please join me in congratulating John on his achievement!

CUSTOMERS ARE SAYING...

Assistant Archivist Chris Jepsen received the following after helping a customer research an ancestor. Thank you for your diligent research!

Hello Mr. Jepsen!

Thank you so much for your quick response and all the useful references! It does help a lot!



Greetings

Christopher

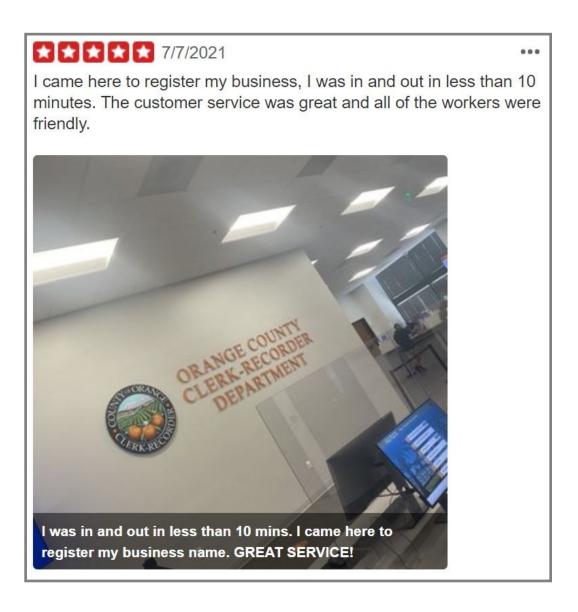
Rachel in our call center received the following letter from a customer. Thank you for providing thorough and courteous service!

CUSTOMERS ARE SAYING...

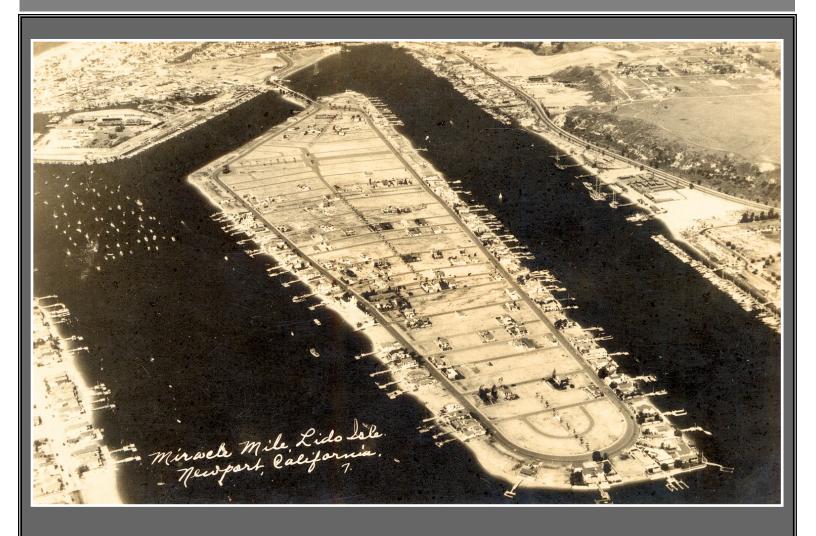
Our Clerk Operations staff received the following customer compliments. Thank you for your hard work!

Dear Sir:

I recently had the honor to visit your office to take care of some documents. I must admit; that I was overwhelmed by the optimism, friendliness, and full enthusiasm I found by the employees that were there to assist. After I completed my business which was done in less than five minutes. I offered my own opinion to let them know how efficient they handle themselves in assisting and helping the public. On my way out, I went out of my way to thank each employee that either gave directions or assist me directly.



JULY IN O.C. HISTORY



Lido Island, Newport Beach, circa 1930s.

(Photo courtesy Orange County Archives)

July 4, 1986	Wild Rivers water park opened in Irvine on part of what had once been Lion Country Safari wildlife park.
July 4, 1948	Frank Vessels – who had been hosting quarter horse races on his ranch for a year – added grandstand seating. This would eventually evolve into the Los Alamitos Racecourse.
July 8, 1928	Lido Isle (in Newport Harbor) held a gala opening, promoting lot sales. It included boat races, a swim meet, a fashion show, and live music by the famed Arias Troubadours.
July 10, 1935	W. H. "Big Bill" Jones claimed to have the world's largest tomato patch (515 acres) on his ranch in Santa Ana Gardens (near Edinger Ave. and Greenville St.).
July 24, 1928	The explosion of the fishing boat <i>Sunshine II</i> in Newport Harbor could be heard miles away. Two were injured, a dock was partly destroyed, and the boat sank. Rebuilt, it sank again a year later after running aground in the fog.

Historical facts provided by Assistant Archivist Chris Jepsen. Photo: Courtesy of the Orange County Archives. Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT



One of our staff took this photo of Echo Park on a recent trip to Los Angeles.

Visit our webpage at: OCRecorder.com

For more information about the Orange County Archives visit:

OCArchives.com

Follow us on social media

@ocrecorder



