



HUGH NGUYEN

Orange County Clerk-Recorder

County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - March 2021

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocreorder.com for more information about the department and the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Visit us at OCRECORDER.COM



ORANGE COUNTY CLERK-RECORDER

CALL CENTER

**WE ARE HERE TO ANSWER YOUR QUESTIONS
MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.**

(714) 834 - 2500

NEWS



CLERK-RECORDER DEPARTMENT TO RESUME DOCUMENT RECORDING SERVICES AT BRANCH OFFICES AND PROVIDE MARRIAGE SERVICES TO WALK-IN CUSTOMERS

Effective Thursday, April 1, 2021, Orange County Clerk-Recorder Hugh Nguyen is pleased to announce the following service updates to the department's document recording and marriage services:

- Document recording services will resume at the department's branch offices in Anaheim and Laguna Hills. Please note that document recording services open at 9:00 a.m., close from noon to 1 p.m. for lunch, and close at 4:00 p.m. at the department's branch offices.
- Marriage services will be available to walk-in customers at the department's branch offices in Anaheim, Laguna Hills and at the Old County Courthouse in Santa Ana. Services will be available from 9:00 a.m. to 4:30 p.m. at the branch offices and from 8:00 a.m. to 4:30 p.m. at the Old County Courthouse in Santa Ana.

Customers **MUST** complete an online marriage application at [OCRecorder.com](https://www.ocrecorder.com) prior to visiting any office location. An appointment is highly recommended and can also be made online. Passport services will not be available at any of the department's locations until further notice. The department will be implementing social distancing guidelines and steps recommended by local and state health authorities at all locations.

For more information on the services offered by the department or to learn what services are available at each office location, please visit us at [OCRecorder.com](https://www.ocrecorder.com) or call the department's information line at (714) 834-2500, Monday through Friday, from 8:00 a.m. to 4:30 p.m., except holidays.

[OCRecorder.com](https://www.ocrecorder.com)

AWARDS AND RECOGNITIONS



Orange County Clerk-Recorder *Employee of the Month*



Congratulations!
Paulina Cruz

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque and may dress casual during their month of recognition.

It gives us great pleasure to announce Paulina Cruz as Employee of the Month for March.

As one of the newer members of our staff, Paulina has shown that she masters her tasks quickly and is a very fast learner. In her current assignment with the Marriages Unit at the Old County Courthouse, she requires minimal supervision and makes the marriage license process appear smooth and effortless. Paulina has also learned to perform ceremonies and excels in making customers feel welcomed with her friendly demeanor. She shows great interest in her assignments and is always asking if there is more she can do to help.

Paulina shows commendable dedication to her position. She is consistently punctual and can be relied upon by staff and supervisors alike. Her cheerful attitude reflects well on the department and ensures all her customer service skills and interactions are positive. Paulina is always willing to assist other staff members in need and goes the extra mile to help the public without fail. Her upbeat attitude and passion about the Marriages Unit makes her a great asset to our department.

Please join us in congratulating Paulina on her achievement!

OCRecorder.com

CUSTOMERS ARE SAYING...

We received the following feedback from customers helped by staff member Sandra Lopez. We would like to thank Sandra for the excellent service she provides to the public.

Re: Sandra Lopez

Dear Mr. Nguyen,

I would like to take this opportunity to commend Sandra Lopez for her fine work on the matter of my son, Zachary. Zack was recently offered a job with the U.S. Postal service pending his presenting his birth certificate. Unfortunately, he had lost this document and had applied to get a duplicate through the contractor, Vital Check, that Orange County uses for these matters. When he hadn't heard back from them after several days, he attempted to contact them. Repeated attempts were unsuccessful.

I called your office and the person who answered the phone said that she would contact Sandra Lopez. Within the hour, Sandra called me back. She explained that Vital Check was in Tennessee and it was after their office hours. She assured me that she would contact them when she came into work the next day at 8:30 am.

Before 9:00 am the next morning, Sandra called to assure me that Vital Check would be contacting my son directly and that they would be expediting the process of getting his birth certificate sent from your office. They did call him immediately and his expedited birth certificate arrived within two days. He is starting his job with the Sonoma Post Office on March 29.

I want you to know that you have a dedicated, efficient public servant in Sandra Lopez. I have never experienced such prompt and courteous service from a government employee in my many years.

@ocreorder thank you all for going above and beyond to assist us with our opportunity and see thru to resolution. Sandra went above and beyond to assist us and we couldn't be more grateful. 🙏

Thank you so much for your assistance! We really appreciate you all and Sandra was amazing.

MARCH IN O.C. HISTORY



After the 1933 earthquake, debris at the Orange County Courthouse is cleared away by a prisoner work crew from the County Jail.

- March 2, 1999** Laguna Woods incorporated. Before becoming a city, the area was known by the name of the retirement community that occupied about 90% of its land: Laguna Hills Leisure World or simply Leisure World.
- March 3, 1851** In the wake of the Mexican-American War, the U.S. Congress established a Land Commission to settle Spanish and Mexican property ownership claims. This directly impacted the owners of California's ranchos.
- March 5, 1991** Laguna Hills incorporated. An earlier attempt at cityhood had failed in 1989.
- March 10, 1933** A severe earthquake hit Southern California at 5:54 p.m. The epicenter was off the coast of Newport Beach. One hundred and twenty people were killed and many buildings were damaged and destroyed.
- March 11, 1919** Oil was discovered in Placentia, triggering an oil boom. Placentia's first producing well was the most prolific in the state, initially yielding 5,000 barrels of crude oil each day.
- March 31, 1946** In the wake of World War II, the Santa Ana Army Air Base (located on and around today's O.C. Fairgrounds and Orange Coast College) was inactivated.

Historical facts provided by Assistant Archivist Chris Jepsen. Photo: Courtesy of the Orange County Archives.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT



One of our staff captured this photo of two bighorn sheep in Anza Borrego Desert State Park.

Visit our webpage at: OCRecorder.com

For more information about
the Orange County Archives visit:
OCArchives.com

Follow us on social media

[@ocrecorder](https://www.instagram.com/ocrecorder)

