

#### County Administration South 601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

### WELCOME

#### Newsletter - April 2021

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privi leged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department and the services provided to the public.

Sincerely,

Hugh Nguyen County Clerk-Recorder

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Visit us at OCRECORDER.COM



### ORANGE COUNTY CLERK-RECORDER

CALL CENTER

WE ARE HERE TO ANSWER YOUR QUESTIONS MONDAY TO FRIDAY: 8 A.M. TO 4:30 P.M.

(714) 834 - 2500

# NEWS



#### CLERK-RECORDER DEPARTMENT RESUMES WALK-IN SERVICE AT ALL LOCATIONS INCLUDING MARRIAGE SERVICES AND DOCUMENT RECORDING

Orange County Clerk-Recorder Hugh Nguyen is pleased to announce the following service updates to the department's document recording and marriage services:

- Document recording services have resumed at the department's branch offices in Anaheim and Laguna Hills. Please note that document recording services open at 9:00 a.m., close from noon to 1 p.m. for lunch, and close at 4:00 p.m. at the department's branch offices.
- Marriage services are available to walk-in customers at the department's branch offices in Anaheim, Laguna Hills and at the Old County Courthouse in Santa Ana. Services are available from 9:00 a.m. to 4:30 p.m. at the branch offices and from 8:00 a.m. to 4:30 p.m. at the Old County Courthouse in Santa Ana.

Customers **MUST** complete an online service application at <u>OCRecorder.com</u> prior to visiting any office location. An appointment is highly recommended and can also be made online. Passport services will not be available at any of the department's locations until further notice. The department will be implementing social distancing guidelines and steps recommended by local and state health authorities at all locations.

Walk-in service resumed at all Clerk-Recorder office locations on March 24, 2021, with document recording and marriage services being added on April 1, 2021. For further information about services and locations, please visit <u>OCRecorder.com</u> or call (714) 834-2500 during normal business hours.

### OCRecorder.com

# **COMMUNITY OUTREACH**

#### **During the month of April:**



Congratulations to Lupe's Mexican Eatery on their ribbon cutting event in the City of Lake Forest. I had my staff join the local chamber of commerce and dignitaries to wish the new establishment great success with always introducing creative items with authentic recipes and dishes to their menu.



Congratulations to Happiness is a Balloon on their grand opening and ribbon-cutting event in the City of Garden Grove. My staff joined the local chamber of commerce and dignitaries to wish the new establishment great success in providing unique and fun decorations.



Congratulations to Express Employment Professionals on their grand opening and ribbon cutting event in the City of Garden Grove. My staff joined the local chamber of commerce and dignitaries to wish the new establishment great success in helping as many people as possible find good jobs by helping as many clients as possible find good people.

# **COMMUNITY OUTREACH**

#### During the month of April:



Congratulations to Scuba.com on their grand opening and ribbon cutting event in the City of Costa Mesa. My staff joined the local chamber of commerce and dignitaries to wish the new establishment great success in providing products, expert gear advice, equipment servicing, and diving instruction.



Congratulations to The Flora May Foundation on their ribbon cutting event in the City of San Clemente. My staff joined the local chamber of commerce and dignitaries to wish the new establishment great success in assisting parents and families in dire medical or emotional need.

### **AWARDS AND RECOGNITIONS**

### Orange County Clerk-Recorder Employee of the Month



# Congratulations! Jil Carlo Zalameda

Dedicated to Providing Excellent Customer Service

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque and may dress casual during their month of recognition.

It gives me great pleasure to announce Jil Carlo Zalameda as Employee of the Month for April.

Carlo joined the Clerk-Recorder Department in September 2020 and has proven to be a great asset to the department in a relatively short amount of time. He is well organized, proactive, and always does a thorough job. Carlo's great work ethic is reflective in his ability to multitask, while still producing high quality work. He is very professional, cordial, and friendly with his peers and fellow staff members.

Carlo is always willing to take on new assignments, which he completes independently and promptly. He is very motivated and continues to learn and improve his knowledge of the Department's IT systems. Some of the tasks Carlo has accomplished, in addition to his daily duties, are deploying new Dell Kiosk public terminals at all our locations, reorganizing all the PCs in the IT Lab, preparing eight additional PCs for future use, organizing the IT storage shelves, setting up two robots for testing, and pursuing a degree in Business Administration with a concentration in Information Technology. Carlo has proven to be a very valuable member of our Department.

Please join me in congratulating Carlo on his achievement!

### OCRecorder.com

### **CUSTOMERS ARE SAYING...**

We received the following feedback from customers who needed assistance to obtain marriage services. Congratulations to our marriages unit, keep up the great work!

Good Afternoon Miles,

Wonderful news! I hope someone reads these e-mails and finds out how much help you are to the community. On behalf of my husband and I we very much appreciate your patience and how much help you provided us. You guys are great! I will stop by and get my copies here soon (2).

Regards,

Dianna

#### Amit C.

Anaheim, CA



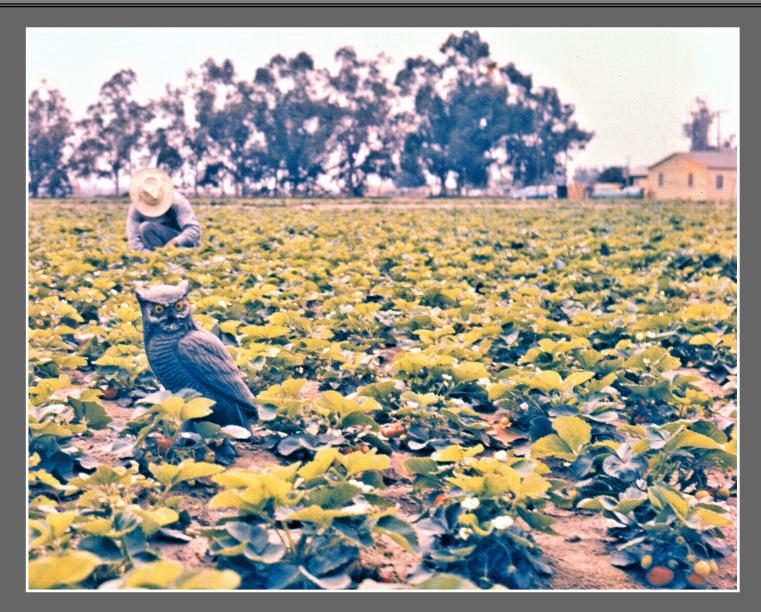
Overall very friendly and (more importantly) competent staff who know what they are doing and how to help you

Daisy B.

Thank you someone reached out to me. Thank you for the quick response.

### OCRecorder.com

# **APRIL IN O.C. HISTORY**



Orange County strawberry fields, 1950s (Courtesy O.C. Archives).

April 1, 1850	Los Angeles County (which then included today's Orange County) held its first county elections.
April 2, 1959	Garden Grove opened its first annual Strawberry Festival.
April 6, 1888	Orange incorporated as a city.
April 8, 1909	Actress Helena Modjeska died at her home on Bay Island in Newport Beach.
April 15, 1983	Donald Bren purchased a controlling interest in The Irvine Co. for about \$400 million.

Historical facts provided by Assistant Archivist Chris Jepsen. Photo: Courtesy of the Orange County Archives. Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

### **OCArchives.com**

# OUT AND ABOUT



One of our staff captured this photo of the Seattle, Washington skyline during a recent trip.

#### Visit our webpage at: OCRecorder.com

For more information about the Orange County Archives visit: OCArchives.com Follow us on social media @ocrecorder



### **Commemorating April 30, 1975**

The "Fall of Saigon" occurred 46 years ago. I will forever be grateful for the men and women who sacrificed their lives for the freedom of thousands of Vietnamese refugees including myself. Your actions allowed us to create new lives for ourselves in America. I'm very proud of what the Vietnamese American community has achieved and look forward to our accomplishments in the future.