

HUGH NGUYEN CLERK-RECORDER

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ORANGE COUNTY CLERK-RECORDER TO LAUNCH PUBLIC TERMINALS WITH TOUCH SCREEN TECHNOLOGY

Orange County Clerk-Recorder Hugh Nguyen is pleased to announce the launching of public terminals with touch screen technology at all of his office locations. The terminals will be available to the public beginning Thursday, January 11, 2018. This technology will offer significant advantages to the customers - one being an additional option for the public to complete their applications without having to hassle with a keyboard or a mouse.

Customers will have the option of using the touch screens or the traditional keyboard and mouse to complete whichever application they choose. With many customers using hand-held devices with touch screen technology, this is a necessary step for the Clerk-Recorder to take. More and more devices are touch dependent, so customers expect the same technology to be available when they visit the Clerk-Recorder's offices.

"We are always looking for ways to better serve the public by making our office more efficient, making the process easier and more accessible to all by implementing the latest and best technology possible," Clerk-Recorder Hugh Nguyen said. "Touch screen mobile devices are so prevalent in our society today; it only makes sense to move our services in the same direction."

The implementation of touch screens makes it easier for customers without a computer background to complete their in office requests. The practice of reaching out and touching an icon is a lot easier than having to look for a letter on a keyboard or for the tab key to move from field to field. Navigating the application by simply touching the screen will also save customers time when filling out an application and will speed up the process.

This touch screen technology will also accommodate customers with physical issues that make using a keyboard or mouse difficult. Some customer may have difficulty manipulating a mouse or even typing, by touching an icon on a screen it will make it possible for customers with these issues to have access to the department's services.

To learn more about the services offered at the Clerk-Recorder Department or to find out where our convenient office locations are, please visit us online at OCRecorder.com

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