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# WWW.OCRECORDER.COM

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your county clerk-recorder. Please contact my office at (714) 834-2500 or visit www.ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,

Hugh Nguyen

County Clerk-Recorder



Department staff, Robert and Vanessa, prepare the cake for the opening of the new ceremony room which was unveiled during our latest Saturday office opening.

#### SATURDAY HOURS PLANNED FOR NOVEMBER 19

The Clerk-Recorder Department will once again open its doors to the public on

November 19, 2016 for its once-a-month Saturday hours.

The department's branch offices in Fullerton, Laguna Hills and the Old County Courthouse in Santa Ana will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana.

### **NEWS AND UPDATES**

#### CLERK-RECORDER UNVEILS NEW CEREMONY ROOM DURING ANOTHER SUCCESSFUL SATURDAY OPENING



Clerk-Recorder Hugh Nguyen during cake cutting ceremony to inaugurate new ceremony room.

(Santa Ana, CA) --- This past Saturday, October 22, Clerk-Recorder Hugh Nguyen hosted his monthly special Saturday hours and surprised many couples with the unveiling of a new ceremony room at the department's Marriage and Passport Services Unit, inside the Old County Courthouse in Santa Ana. Three department locations were open for the monthly event, including: the Old County Courthouse in Santa Ana, the North County branch office in downtown Fullerton and the South County Branch office in Laguna Hills.

This is the first time a permanent, second ceremony room has been available to customers at the historic building. The new ceremony room was opened due to the consistently high demand for civil marriage ceremonies at the office. During this month's special Saturday hours, department staff performed 112 civil marriage ceremonies, issued 157 marriage licenses and accepted 28 passport applications. Special Saturday hours are offered one Saturday per month at all three locations.

#### **COMMUNITY OUTREACH**



Clerk-Recorder Hugh Nguyen with several of the trick-or-treaters who visited our office this year.

#### CLERK RECORDER HOSTS LOCAL PRE-SCHOOL FOR SOME HALLOWEEN FUN

On September 27, 2016, Clerk-Recorder Hugh Nguyen hosted children from Hands-Together, a local pre-school, and treated the children to some safe and fun trick-or-treating. This is the third year that Clerk-Recorder Hugh Nguyen opens his doors to the children since taking charge of the department.

The children wore their Halloween outfits and trick-or-treated throughout the Clerk-Recorder Department's Santa Ana office. Clerk-Recorder employees volunteered their time and candy and enjoyed the event as much as the children did. Clerk-Recorder Hugh Nguyen would like to thank all staff who volunteered to give candy to the children and also those employees who escorted the children as they trick-or-treated throughout the office.

This was a fun opportunity for the Clerk-Recorder Department to reach out to the local community. Hands-Together is a public charity group whose goal is to promote academic excellence among preschoolers and prepares them for elementary school.

## A MESSAGE FROM CLERK-RECORDER HUGH NGUYEN



**Clerk-Recorder Hugh Nguyen** 

Hello, my name is Hugh Nguyen. I am honored to serve as your Orange County Clerk-Recorder. As you may know, we offer many services that benefit Orange County residents and families at all four of our convenient locations, including; issuing birth, death and marriage certificates, passport services, registering notaries public and real property recordings.

We were the first county in the nation to record 7 million real property records electronically. We have been offering special Saturday hours for the past three years, for which we received a 2014 Merit Award from the California Association of Counties as well as a 2015 Achievement Award from the National Association of Counties.

I attribute this success to my hard-working staff. I am proud to have the best county employees. I enjoy watching them provide great customer service. They help keep the department's operations running smoothly. I will be introducing one of my staff members here and on our Facebook page, so that you may get to know every one of my superstar employees. We are all here to serve you and we are proud to serve our County.



Here to Serve – Mikki

Today I would like to introduce you to Mikki. She is a supervisor in my Document Examining Unit. Her career with the county began in November of 2007. She was originally hired as an extra-help employee. She has worked in every area of my department and has experience with; fictitious business name statements, official records, marriage services, vital records and more. Mikki also supervised my North County satellite office in Fullerton for about one year.

Mikki was promoted to the position of office supervisor in 2008 and continues to be a valuable asset to the department. She ensures that the Document Examining Unit runs smoothly and efficiently. Mikki's sense of humor and willingness to lend a hand always brightens up the office.

## AWARDS AND RECOGNITIONS

## **EMPLOYEE OF THE MONTH**



Every month, Clerk-Recorder Hugh Nguyen recognizes an employee who goes above and beyond their normal duties and who offers excellent service to our customers.

This month, Clerk-Recorder Nguyen is pleased to announce Victor Cortez as the employee of the month for October 2016.

Victor enthusiastically tackles projects, works with a sense of urgency, and collaborates well with staff to provide excellent support to SECURE users. He is instrumental in assisting state agencies with their implementation of SECURE G2G. Most recently, he helped make the new SECURE Owners' website a success by quickly adding the necessary content to improve its usefulness and effectiveness.

Victor is a great team player and does not hesitate to help when needed. His can do attitude is contagious. His work ethic is a great example for all.

Please join the department in congratulating Victor on his achievement! We appreciate all his hard work!



# SERVICE AWARDS

Congratulations to Charles Terrebonne and Alex Ochoa on reaching service milestones in their careers.

This past October, Charles reached his 30<sup>th</sup> year of service with the County of Orange. Alex reached his 10<sup>th</sup> year of service.

We would like to thank them for their service to the County of Orange.

#### SHARED MOMENTS

This section is dedicated for our staff members to share how they celebrated October's festivities with their families and friends.



Vanessa, from SECURE Support, had a groovy Halloween with her children.



Gloria, from our Finance Unit, got a visit from her aviator grandson and a luchador.



Diana, from our Data Entry Unit, had a wonderful time with her kids.



Daniela, from our Marriage and Passport Unit, got an early visit from Santa's little helper Luna.

# SHARED MOMENTS





Our South County Branch Office was taken over by Men and Women in Black this past Halloween.





Isabel, from our Marriages and Passport Unit, celebrated Halloween with her children.

# OCTOBER IN O.C. HISTORY



#### On October 29, 1961, the first Leisure World retirement community opened in Seal Beach.

October 03, 1969	Singer Gwen Stefani was born in Fullerton.
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- October 07, 1890 The first Orange County Fair opened in Santa Ana.
- October 22, 1874 Westminster's first Post Office was established.
- October 27, 1993 A wildfire swept through Laguna Beach, leaving 232 families homeless.
- October 30, 1970 Longtime *Register* publisher Raymond C. Hoiles died at age 91.

This section brought to you courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen. Historical facts provided by Assistant Archivist Chris Jepsen. Photo credit: Pinterest.com

# www.ocarchives.com

## **OUT AND ABOUT**

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



David Cabrera, from our Admin Support Unit, took this shot of the calm before the storm during one of the recent, rare rain storms on his way to work.

Visit our webpage at: www.ocrecorder.com

For more about the Orange County Archives visit: www.ocarchives.com Follow us on social media @ocrecorder

