Thank you for your interest in the Orange County Clerk-Recorder Department’s newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,
Hugh Nguyen
County Clerk-Recorder

In This Issue:

News and Updates
Community Outreach
Awards and Recognitions
Customers Are Saying ...
December in O.C. History
Out and About

Mark Your Calendars:
January 21 - Martin Luther King, Jr. Day Office Closed
February 12 - Abraham Lincoln’s Birthday Office Closed
February 18 - Presidents’ Day Office Closed

OC Weddings Mobile App

Don’t forget to download the OC Weddings app.

For more information about this app click here.
This past December, we hosted the annual “Giving Back to the Community” event at our department's main office in Santa Ana, California. We hosted 66 children from Jackson Elementary School in Santa Ana for some Christmas cheer and gifts.

Santa Claus made a special appearance to greet the children, give them their gifts and take pictures with them. The gifts were all donated by Clerk-Recorder Department staff. Participating staff members sponsored a child. Each sponsor was given the name of the child, age and gender so that appropriate gifts were selected for the children. The children were also treated to light refreshments and treats during their visit. I want to thank my staff for their generosity in giving back to the community.

The participating children were part of the Gifts for Kids Program run by Santa Ana Police Officer Kenney Aguilar, Director of the Santa Ana Police Athletic & Activity League (SAPAAL). The SAPAAL is a crime prevention program that employs educational, athletic, and recreational activities to create trust and understanding between youths and law enforcement. SAPAAL focuses its efforts on at risk students. The SAPAAL uses police officers as coaches, tutors and mentors. Police officers coaching, tutoring and mentoring demonstrate to youths that officers are truly interested in their development and well-being.

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SATURDAY HOURS PLANNED FOR JANUARY 12

The Clerk-Recorder Department will once again open its doors to the public on January 12, 2019 for its once-a-month Saturday hours. The department’s branch offices in Fullerton and Laguna Hills as well as the Old County Courthouse in Santa Ana, will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

OCRecorder.com
ORANGE COUNTY ARCHIVES ANNOUNCES NEW EXHIBIT AT OLD COUNTY COURTHOUSE

The Orange County Archives’ exhibit, “Bud Hurlbut: Master of Amusement” is open for the enjoyment of the public in the first floor lobby of the Old Orange County Courthouse and inside the Archives' office in room 108. It will be on display until the end of the year. Photos, drawings, models and artifacts help tell the story of Hurlbut’s colorful career and mark what would have been his centennial year. The Hurlbut Collection is just one of countless collections held by the Archives detailing the history of Orange County. This particular collection includes Hurlbut’s diaries, home movies, photos, business records, and much more. The exhibit is open to the public from 8:00 a.m. to 4:30 p.m., Monday through Friday (except on holidays) at the Old Courthouse at 211 W. Santa Ana Blvd, in Santa Ana, California.

OCArchives.com
During the month of December:

I joined 7 Leaves Café at the grand opening of their fourteenth café. I wished them great success with this new location in the city of Anaheim and in all of their future endeavors.

I had staff attend the grand opening for FFSI Insurance Services to present them with a certificate of recognition and wish them great success as they provide a variety of services to residents throughout Orange County.

Professor Chuc Bui from Cal State Long Beach invited me to speak to students from his Asian American Experience class. It was an honor for me to share my life story and speak about what the Clerk-Recorder Department does. I would like to thank Professor Bui for having me and I wish the students the very best in their academic endeavors.
During the month of December:

My team volunteered to conduct some outreach at a free health fair in the city of Stanton. My staff, along with the other organizations that volunteered, informed attendees about the services we provide to the public.

My team went out to congratulate OC & Lau 2 Restaurant and Bar on the grand opening of their second establishment. We wish them great success in the City of Garden Grove.

We were honored to be invited to attend Advance Beauty College’s 2018 graduation. My team presented each graduating student with a certificate of recognition for all of their hard work.
During the month of December:

My team joined in the festivities for the grand opening of Perspire Sauna Studio in Newport Beach. We presented them with a certificate of recognition and celebrated their ribbon-cutting.

My staff joined Hoa Lư Cultural & Heritage Preservation Youth Foundation in recognizing 10 outstanding students who earned the highest ranks within the Boy Scouts and Girl Scouts of America. We presented certificates of recognition to 8 Eagle Scout recipients and 2 Gold Award recipients.

My team joined Nikki’s Kitchen at their grand opening and ribbon cutting ceremony in Yorba Linda. We wish them great success as they serve up their freshly baked-goods to the Orange County community.
Each month we are recognizing an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

I'm happy to announce Wendy Nguyen as Employee of the Month for December.

Wendy possesses a willingness to work hard and work smart. She finds various ways to complete her assigned daily tasks while maintaining a positive attitude. Wendy is a positive role model for others and is very enthusiastic. She has learned all aspects of marriage and passport processes. She performs her tasks to a high standard, which our office often receives positive customer reviews and feedback regarding her stellar customer service. Wendy exhibits professional behavior at all times. She maintains an image of someone who takes pride in her work as well as being very dependable and responsible.

Please join me in congratulating Wendy on her achievement!

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At the end of each year, every member of our department has the opportunity to recognize a fellow staff member’s hard work through Employee of The Year nominations. While the award for Employee of the Year is usually given to one individual, our department had two equally outstanding employees in 2018 that we had to recognize them both for this honor. Congratulations to both Adam Steckler and Vanessa Cabrera on receiving the 2018 Employee of The Year award!

Adam is our department’s finance and budget manager. Adam is always productive and proactive. Although he has the hard task of managing the finance and budget for the entire department, he manages to meet all deadlines while also providing top quality work. Thank you for your continued dedication and outstanding work for the department, Adam!

Vanessa is the supervisor of our North County branch office in Fullerton. Anyone who works with Vanessa is sure to feel welcomed and appreciated. Vanessa exudes positivity and consistently works efficiently and effectively. While she takes her leadership position seriously, she does so in a manner that encourages and supports all others around her. Thank you Vanessa for all your contributions to the department!
In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

We received the following comment card from a customer who visited our Clerk Operations in Fullerton. We would like to thank Inez for providing great customer service during this customer's visit.

1. Please rate our service in the following areas.
   - Outstanding
   - Good
   - Average
   - Fair
   - Poor
   - Promptness
   - Courtesy
   - Efficiency
   - Information

2. How would you rate our overall service?
   (Please circle your selection)
   - Outstanding
   - Good
   - Average
   - Fair
   - Poor

3. Date of your visit: 12/21/18

4. Reason for your visit?
   - QUIT CLAIM

5. How long did you wait in line? 5 minutes

6. Do you have any suggestions to improve our services?
   - INEZ was wonderful!
   - Courteous, friendly,
   - helpful and provided
   - great customer service
<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
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<tbody>
<tr>
<td>December 5, 1893</td>
<td>Placentia’s first Post Office was established.</td>
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<tr>
<td>December 8, 1812</td>
<td>A major earthquake destroyed the church at Mission San Juan Capistrano, killing 41 Juaneño parishioners.</td>
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<tr>
<td>December 10, 1941</td>
<td>Orange County experienced its first wartime blackout.</td>
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<tr>
<td>December 15, 1966</td>
<td>Walt Disney, film producer and founder of Disneyland, died of lung cancer.</td>
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<tr>
<td>December 27, 1930</td>
<td>Work began on the construction of the Santiago Dam. The dam would create Irvine Lake.</td>
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Historical facts and photos provided by Assistant Archivist Chris Jepsen.  
Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.
This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.

Visit our webpage at: OCRecorder.com

For more about the Orange County Archives visit: OCArchives.com