



HUGH NGUYEN

ORANGE COUNTY CLERK-RECORDER

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WELCOME

Newsletter - April 2018

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,
Hugh Nguyen
County Clerk-Recorder

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Mark Your Calendars:

May 9, 2018 - 2018 Annual OC Hiring Fair

May 19, 2018 - Special Saturday Opening

[OC Weddings Mobile App](#)

Don't forget to download the OC Weddings app.



OCRecorder.com

NEWS



Clerk-Recorder's 2nd Annual Passport Day Results in Great Success for Busy Families and Individuals

On April 14th, the Orange County Clerk-Recorder Department hosted its 2nd Annual Passport Day at the Old County Courthouse in Santa Ana. During this event, the department accepted 179 passport applications and took 114 passport photos. This represents a 113% increase in the number of passport applications accepted and an 87% increase in the number of passport photos taken during the department's 1st Annual Passport Day last year.

The turnout was great and most notably lots of families with children took advantage of this year's Passport Day. Families and individuals were lining up for the event an hour ahead of opening time. Holding the event on a Saturday makes the passport applications process easier for parents, as both parents must be present to obtain a passport for children younger than 16.

"It gives me great pleasure to personally see all the families who turned out for this event," Clerk-Recorder Hugh Nguyen said. "We are here to make it easier for these families and individuals to obtain the services that they need and I really appreciate the turnout and our staff for coming on a Saturday and doing a great job."

The department held its 1st Annual Passport Day last year at the Old County Courthouse. Last year, the department accepted 84 passport applications and took 61 passport photos. The department's 2nd Annual Passport Day is a record setting day for number of passport applications accepted and photos taken during a Saturday opening. Clerk-Recorder Hugh Nguyen is excited to host next year's Passport Day and looks forward to continue meeting the public's demand for passport services.

If you need to get a passport and can't make it during normal operating hours, your next opportunities will be Saturday, May 19, 2018 and Saturday June 23, 2018. The department will be hosting its once-a-month special Saturday openings on those dates. The public will have the opportunity to apply for a passport, obtain a marriage license, have a civil marriage ceremony performed or obtain vital records. Please visit us at OCRecorder.com for more detailed information and locations.

To learn more about the Orange County Clerk-Recorder Department or to make an appointment for one of the department's special Saturday openings, please visit us at OCRecorder.com

NEWS



Our South County Branch Office staff was ready to serve the public during our special Saturday opening.

SATURDAY HOURS PLANNED FOR MAY 19

The Clerk-Recorder Department will once again open its doors to the public on May 19, 2018 for its once-a-month Saturday hours. The department's branch offices in Fullerton and Laguna Hills as well as the Old County Courthouse in Santa Ana, will be open from 10 am to 3 pm. Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records.

The Orange County Archives will also be open from 10 am to 3 pm. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

OCRecorder.com

COMMUNITY OUTREACH

During the month of April:



My team and I went on KVLA TV 57.8 on our weekly 3pm TV show to answer questions from the public and let people know about our services and about our Special Passport Day on April 14 at the Old Orange County Courthouse in Santa Ana.



I had my staff present a certificate of recognition and congratulate Xuan Diem musical group on their 25 years of establishment and serving the community through music.



My team attended the Grand Opening/Ribbon Cutting for FIT4MOM in Anaheim Hills. We presented them with a certificate of recognition and wished them continuous success.

COMMUNITY OUTREACH

During the month of April:



My team and I went on KVLA Vietnamese Television on our weekly 3pm TV show for Q&A from the public.



My team attended VOKO Karaoke Bar & Restaurant's Grand Opening/Ribbon Cutting ceremony. A certificate of recognition was presented to mark the occasion and we wished them many years of great success.



My team went out and presented a certificate of recognition to congratulate the Garden Grove High School Vietnamese Student Association for hosting their first Vietnamese Cultural Night to preserve the Vietnamese culture and language.

COMMUNITY OUTREACH

During the month of April:



I had my team out in the community representing my department at the City of Santa Ana's 10th Annual Children's Day/Book Day to inform residents about our services.



My staff was present at the Grand Opening and Ribbon-cutting ceremony for Eva Chong's Farmers Insurance Agency-Elite Insurance Professionals, Inc. A certificate of recognition was presented and wished them the very best while serving to the residents of Orange County.



I joined my team at California State University, Fullerton to speak to the National Resource Center for Asian Languages - NRCAL 2nd World Languages and Careers Day. It was fun to welcome middle & high school students, teachers, leaders, businesses and community-based organizations to the event.

COMMUNITY OUTREACH

During the month of April:



I attended several commemorations of the Fall of Saigon, Vietnam this past month. While I attended these events, I reflected back to when I was 7 ½ years old. I still remember waiting at the airport not knowing if I was going to be rescued. It was April 30, 1975, 43 years ago when many refugees and I had to flee from our beloved Vietnam. Thankfully, I was rescued during Operation Frequent Wind by helicopter and landed on the USS Midway, the beginning of my journey to America. I am so blessed that this great country received me, my family and many other refugees with open arms. I'm proud to be a Vietnamese-American.

As the Orange County Clerk-Recorder, I oversee the Orange County Archives. I believe that the Vietnamese community has become an important part of Orange County's history.

May God bless America and may God bless the men and women who fight to protect our freedom.

AWARDS AND RECOGNITIONS

**EMPLOYEE
OF THE
MONTH**



Gillian Martinez

Each month we are recognizing an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate, has their name placed on a recognition plaque, uses the special designated parking space and may dress casual during their month of recognition.

It is with great pleasure that I announce Gillian Martinez as Employee of the Month for April 2018.

Gillian is an exemplary employee with excellent attendance and exceptionally good work habits which she has demonstrated with her attention to detail while performing her duties as the department's contract procurement specialists. She is reliable, on time and always eager to work. Gillian's work quality is reflected in her extremely accurate work and through her continuing efforts to ensure that the department is in compliance with County contract policy and her great follow through with requisitions.

Gillian is to be commended for the great job she did coordinating the procurement and installation of the second phase of compact shelving at the Archives. Her excellent attention to detail helped ensure that the Archives got what they needed, and that the timing for the removal of boxes, installation of shelving and replacement of the boxes went without a glitch. Her attention to detail can be considered an asset to the department and most definitely makes Gillian a valuable member to our team.

Please join me in congratulating Gillian on her achievement!

CUSTOMERS ARE SAYING . . .

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

We received this comment card from a customer who visited our Westminster Office. We would like to thank Wendy for providing this customer with great customer service!

1. Please rate the following for today's visit.

	<i>Outstanding</i>	<i>Good</i>	<i>Average</i>	<i>Fair</i>	<i>Poor</i>
Promptness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Reason for visit: passport applications

3. Date: 4-16-2018

4. Do you have any suggestions to improve our services?

Customer service by
all staff involved was
exemplary. Wendy is
amazing - professional,
friendly & knowledgeable.

APRIL IN O.C. HISTORY



Sheriff Lacy on horseback.

- April 4, 1885** Orange's first newspaper, *The Orange Tribune*, began publication.
- April 5, 1846** Rancho Potrero LosPinos, in the mountains of Orange County, was granted to Juan Forster, along with two other small ranchos in Riverside County.
- April 13, 1951** An effigy of President Harry Truman was hung from a tree in Santa Ana to protest his firing of Gen. Douglas MacArthur.
- April 22, 1850** Orange County's second Sheriff, Theo "Budge" Lacy was born in Lacy Springs, Alabama.
- April 26, 1850** The cast of Disney's popular "Zorro" TV series gave a surprise live performance on the streets and rooftops of Frontierland.

Historical facts and photos provided by Assistant Archivist Chris Jepsen.

Historical photo courtesy of First American Corporation.

Courtesy of Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



A staff member took this beautiful ocean view shot during their trip to Nassau, Bahamas

Visit our webpage at: OCRecorder.com

Follow us on social media

[@ocrecorder](https://www.instagram.com/ocrecorder)

For more about the Orange County Archives visit:
OCArchives.com

