



HUGH NGUYEN

Orange County Clerk-Recorder

County Administration South
601 N. Ross Street, Santa Ana, CA 92701 | (714) 834-2500

WELCOME

Newsletter - September 2019

Thank you for your interest in the Orange County Clerk-Recorder Department's newsletter. We will be bringing you periodic updates on the latest news, information and events affecting the department. I am honored and privileged to serve as your County Clerk-Recorder. Please contact my office at (714) 834-2500 or visit us at ocrecorder.com for more information about the department or the services provided to the public.

Sincerely,

*Hugh Nguyen
County Clerk-Recorder*

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Mark Your Calendars:

October 14 - Columbus Day (office closed)

October 26 - Special Saturday Opening

November 11 - Veteran's Day (office closed)

[OC Weddings Mobile App](#)



Don't forget to download the OC Weddings app.

For more information about this app click [here](#).

NEWS



Our South County branch office during one of our special Saturday openings.

SATURDAY HOURS PLANNED FOR OCTOBER 26

The Clerk-Recorder Department will once again open its doors to the public on October 26, 2019 for its once-a-month Saturday hours. The department's branch offices in Anaheim and Laguna Hills, as well as the Old County Courthouse in Santa Ana, will be open from 10 AM to 3 PM.

Customers will be able to obtain marriage licenses, have marriage ceremonies performed, submit passport applications, purchase passport photos and obtain vital and official records. Please note vital and official records are only available at the department's North and South County branch offices.

The Orange County Archives will also be open from 10 AM to 3 PM. The Archives are located in the basement of the Old County Courthouse in Santa Ana. For more information, please visit us at:

OCRecorder.com

COMMUNITY OUTREACH

During the month of September:



Congratulation to Shelly Padilla - State Farm on their grand opening in the City of Santa Ana. I had staff attend the ribbon cutting ceremony and had them wish them the best on my behalf.



Congratulation to Beauty Club House on their ribbon-cutting in the City of Orange. I had staff attend the ribbon cutting ceremony to present them with a certificate of recognition to mark the special occasion.



Congratulations to Thanh My Restaurant on their 40th year anniversary. Thank you for continuing to serve the same authentic and quality Vietnamese food since that I have enjoyed since my arrival to Orange County many years ago.

COMMUNITY OUTREACH

During the month of September:



Congratulations to We Play Music on their ribbon-cutting ceremony in the City of Irvine. I had staff present their team with a certificate of recognition to mark the occasion. I wish you many years of success!!



Congratulations to Praia Brazilian Jiu-Jitsu on their ribbon-cutting ceremony in the City of Costa Mesa. I wish you the best in teaching your students loyalty, discipline, respect and self-confidence through the art of Jiu-Jitsu.



Congratulations to Steelcraft on their grand opening ceremony in the City of Garden Grove.

According to SteelCraft, the 20,000 square-foot outdoor urban eatery, is comprised of 22 repurposed shipping containers, an agricultural-inspired open-air roof structure, and a vintage video arcade is currently home to the following small craft food + drink businesses.

I wish you the best and much success!

AWARDS AND RECOGNITIONS

EMPLOYEE
OF THE
MONTH



MILES SKEEN

Each month we recognize an employee who goes above and beyond their normal duties and offers excellent service to our customers. The Employee of the Month receives a certificate of recognition, has their name placed on a recognition plaque and may dress casual during their month of recognition.

It gives me great pleasure to announce Miles Skeen as Employee of the Month for September.

Miles has quickly become an asset to the department. His attendance and punctuality assert his commitment and dedication to his job and his co-workers; he is always at work and always on time making him a dependable employee. He handles himself in a very tactful and composed manner and treats his customers with grace and respect.

Miles was recently transferred to our North County Branch office in Anaheim where he quickly adapted and continues to grow every day. Miles possesses a passion for research and law, and is currently working on a FAQ's cheat sheet for our Clerk Operations unit. Miles has also volunteered to work nearly every Special Saturday opening since joining our team. Miles is a great pleasure to work with. I look forward to his continued success.

Please join me in congratulating Miles on his achievement!

OCRECORDER.COM

CUSTOMERS ARE SAYING...

In this section we will share what customers are saying about us. We strive to provide the best customer experience each and every time a customer visits our offices.

We received the letter below from a federal presiding justice who visited our central office in Santa Ana. I would like to thank my staff at the County Service Center for giving this and every customer the best customer service experience possible.

Hugh Nguyen
Orange County Clerk Recorder
County Administration South Building
601 N. Ross Street
Santa Ana, CA 92701

Dear Mr. Nguyen:

I find people are sometimes quick to complain about public employees, but not so quick to give credit where credit is due. I want to give credit to your employees who I think deserve it.

I visited your new office this morning to obtain a death certificate. When I entered I was pleasantly greeted by staff who asked what it was I was looking for and then I was directed to the computers in the lobby. After entering the required information, I was having a bit of trouble submitting the request on the computer. Seeing my hesitation, a member of your staff came over to see if she could help. In a moment or two she discovered the apostrophe in my family name was the culprit. A quick change resulted in my request being accepted. I then took a seat to wait to be served at one of the windows.

In a matter of a minute or two, my name appeared on the screen and I proceeded to the window as directed. Just a few more minutes with a very courteous and efficient clerk and I left the office with the requested death certificate in my hand.

SEPTEMBER IN O.C. HISTORY



On Sept. 29, 1776 – after an abandoned first attempt in 1775 – Franciscan friar Junipero Serra received permission to establish Mission San Juan Capistrano. Father Serra was made a saint by the Roman Catholic Church on Sept. 23, 2015.

September 2, 1979 The Big Thunder Mountain Rail Road opened at Disneyland.

September 9, 1850 President Millard Fillmore signed a bill making California the 31st state.

September 17, 1984 Reggie Jackson hit his 500th homerun at Angel Stadium.

September 23, 1924 Laguna Beach Constable and Deputy Sheriff Howard Cox was ambushed and shot by bootleggers, but survived.

Historical facts and photo provided by Assistant Archivist Chris Jepsen.

Courtesy of the Orange County Archives, a function under the Office of Clerk-Recorder Hugh Nguyen.

OCArchives.com

OUT AND ABOUT

This section will feature photos taken by department employees while they were out and about to help close our newsletter on a good visual note.



One of our staff took this photo at San Jacinto State Park during an outing this past summer.

Visit our webpage at: OCRecorder.com

Follow us on social media

@ocrecorder

For more about the Orange County Archives visit:

OCArchives.com

